

Safety Features of the Hotel

WATER

The hotel's drinking water is treated and processed by the City's Water Bureau, which uses the Chinese Government's approved treatment and testing methods to monitor the water quality. The water is then further treated by the hotel's international standard water treatment process before being supplied to all guest rooms and public areas. The hotel has enough stock of bottled water to supply 350 people for up to 3 days.

FOOD

The hotel has sufficient supply of fresh food and dry goods in stock to feed 350 people 3 times a day for up to 10 days in case of emergency.

FUEL AND POWER

The hotel has 2 sets of 1250KVA diesel powered generators for emergency lighting in guest rooms and public areas. Sufficient diesel oil is stored for the hotel's diesel power generators and boilers.

FIRE AND LIFE SAFETY

The hotel is equipped with a comprehensive fire protection system, which includes wet and dry risers; smoke detectors; sprinkler system and magnetic door release. Twice a year fire evacuation drills are conducted together with the assistance and supervision from the City's Fire Bureau. In addition, 1,200 sets of smoke masks are available for guests to use in all food & beverage outlets, offices, apartments and guest rooms.

SECURITY

The hotel has a team of fully trained security officers backed by surveillance equipment to further enhance its ability to provide a safe environment for all guests and staff.

Location and Transportation

- The hotel is approximately 20 minutes or 26 km away from Wuhan International Airport.
- The hotel has a fleet of limousines and mini-buses that could be put to use 24 hours a day.

BOMB SHELTER

The hotel has a civil defense shelter in case of riots and civil unrest.

GUEST SAFETY & SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



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