



By Shangri-La

## Safety Features of Traders Hotel, Qaryat Al Beri, Abu Dhabi

### 1. Location and context

The hotel is located in Abu Dhabi city, Khor Al Maqta area and district approximately 22 kilometres from Abu Dhabi international airport.

### 2. Guest safety and security

Traders Hotel, Qaryat Al Beri, Abu Dhabi would like to assure every guest of its commitment to their personal safety and security.

### 3. Fire and life safety

Traders Hotel, Qaryat Al Beri, Abu Dhabi is equipped with a comprehensive Fire & Life Safety System which includes the automatic fire detection and alarm system, fire protection system together with emergency response procedures.

The automatic fire detection and alarm system consists of addressable smoke detectors and monitoring devices installed in guestrooms and throughout the hotel and are connected to the main fire alarm panel in the fire command centre. Staff in the fire command centre will respond immediately to the activation of any device. The fire protection system includes automatic sprinklers together with fire hydrants and hose reels installed throughout the hotel. These systems are approved by the fire department and regularly tested by our Fire & Life Safety manager to an approved programme.

Traders Hotel, Qaryat Al Beri, Abu Dhabi has an established, comprehensive emergency response plan which includes the emergency response team (ERT) and emergency management procedures. The ERT is on standby 24 hours daily led by the duty manager and supported by the hotel's security and engineering staff. All ERT members are fully trained in fire-fighting procedures, first aid and incident handling. Fire drills are conducted frequently to a rigorous programme. In addition a full evacuation drill is conducted twice yearly with the participation of all hotel staff.

### 4. Security

Traders Hotel, Qaryat Al Beri, Abu Dhabi has its own well-trained and experienced security team who maintain a close relationship with the local emergency services. These officers are backed by a manned security control room which has 24-hour CCTV coverage of the hotel and a comprehensive alarm and access control system.

All security personnel across the group operate on a standard set of response options covering a wide range of critical and emergency situations.

### 5. Water

The potable water in Traders Hotel, Qaryat Al Beri, Abu Dhabi is fed from Abu Dhabi municipality into two potable water tanks, totalling a capacity of 547 m<sup>3</sup>. Furthermore, an irrigation tank with a capacity 468 m<sup>3</sup> is interconnected with domestic tanks, making a total capacity of 1,015 m<sup>3</sup>. If required, the domestic tanks have the capacity to support the main fire tank. The main fire tank, with capacity of 452 m<sup>3</sup>, is ready to pump to all fire hydrants, sprinklers and hose reels as required.

### 6. Food safety

Traders Hotel, Qaryat Al Beri, Abu Dhabi maintains internationally recognised standards of food hygiene and sanitation. In 2001, the group introduced the Shangri-La Food Management Safety System (SFMSS) to ensure the highest level of standards in food sanitation across all hotels in the group. The industry-leading SFMSS is based upon principles of the system used in food manufacturing often referred to as Hazard Analysis and Critical Control Points (HACCP). All steps in the food operation are addressed from the supply chain and selection of ingredients through to the serving of the food to the customer. The hotel has a food hygienist on staff to ensure food safety hygiene standards are monitored and kept up to date, and hotels are audited yearly to verify implementation and compliance with SFMSS policies.

### 7. Fuel and power

Traders Hotel, Qaryat Al Beri, Abu Dhabi has an emergency generator set, providing output power of 1,500 kva to support emergency equipment. The emergency generator set can run continuously for 32 hours before re-fuelling is needed.

### 8. Electricity

Electricity supply within the hotel is available 24 hours and supplied at 220 volts 50 hertz in the guestrooms. In the unlikely event of disruption to the electricity supply, the hotel's emergency generator will automatically operate, to ensure that all Fire & Life Safety and essential equipment continue to operate.

### 9. Swimming pool safety

Fully trained lifeguards are on duty at all times during swimming pool opening hours.