

Safety Features of the Hotel

WATER

The hotel has a water tank with the capacity to support the hotel's normal operations for 48 hours in the winter and 30 hours during the summer months. The hotel also maintains a large stock of bottled water.

FUEL AND POWER

The hotel has diesel storage capacity sufficient for the following conditions:

- A standby generator, capable of maintaining electricity to the hotel.
- In winter, the hotel can operate 48 hours with self-generated steam for heating.

FOOD AND BEVERAGE

The hotel maintains enough stock of food for a 10-day period. We also maintain a 5-day stock of water, soft drinks and juice.

SECURITY

Our staff at the Shangri-La Hotel, Dalian have always maintained a high state of security awareness. Safety and Loss Procedures, Emergency Procedures and Crisis Management Manuals were developed and implemented. Fire and emergency training and drills are routinely conducted.

With our well-trained security team and modern security equipment, we strive to be proactive in providing a secure environment for all our guests and staff.

The Shangri-La Hotel, Dalian is recognized as one of the best hotels for security in Dalian by representatives of the local Public Security Bureau as well as the local Fire Department for the following reasons:

- The hotel is centrally located in the business district of Dalian and has easy access to the airport and seaport.
- The hotel has a state-of-art CCTV (close-circuit television) system, which provides uninterrupted and full security surveillance.
- The hotel is equipped with an automated Fire Life Safety system approved by the Fire Department and tested on a regular basis.
- Evacuation Escape Map, Emergency Torch Light and Emergency Protective Masks are available in every room.
- Nearby Friendship Hospital provides emergency medical assistance.
- The local Public Security Bureau and the Fire Department are located within a radius of one kilometer.

GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



Shangri-La hotel

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