

SAFETY FEATURES OF THE HOTEL

WATER

The potable water in the hotel is dual-fed from the City supply into six potable water tanks, totalling a capacity of 1,310 litres. In addition, to ensure that the fire services system is prepared for any emergencies, the dual-fed water supplies 670 cubic metres water tanks on its basement level 1, 19th and 36th floor, providing adequate water for the fire hydrants and the sprinkler system.

FOOD

In the case of environmental considerations and to keep ahead of hygiene and sanitation requirements, Shangri-La Hotel, Chengdu has a full-time food safety and hygiene specialist, to ensure that the food safety/hygiene standards are continuously monitored and kept up to date.

FUEL AND POWER

The hotel has an Emergency Generator set, providing output power 1,800 kVA. The Emergency Generator set can run continuously for 80 hours before re-fueling is needed.

FIRE AND LIFE SAFETY

The hotel is equipped with an Automatic Sprinkler Protection System, together with Fire Hydrants, Hose Reels, Smoke Extraction Systems and Smoke Masks in all guestrooms. An Automatic Fire Alarm System is installed in all Mechanical and Electrical (M&E) areas, all guest floors and public areas. The hotel has positive pressurisation staircases and fire roller shutters for all guest and public floors.

The hotel's Fire Fighting Team includes all Engineering staff, Duty Managers, Security Officers and Housekeeping Supervisors, who have been trained by the Local Fire Services Department.

The Chengdu Fire Services Brigade has been trained to reach the hotel within five minutes after receiving notice, either from the hotel by telephone or from the Automatic Fire Alarm System.

The hotel's Fire Fighting Team conducts fire drills three times a month. For all hotel staff, a semiannual fire and evacuation drill is held.

SECURITY

The hotel is in close proximity to the Chengdu Jinjiang Public Security Bureau (within a distance of two kilometres). The hotel has its own well-trained and experienced Security Team and ensures professional personnel, who have long standing experience in crime prevention, as well as good relationship with the local government and police authorities.

The hotel's premises are monitored by CCTV system and patrolled by its Security Officers 24 hours a day, seven days a week.

All Security Officers are trained in VIP protection and safety measures, as well as customer hospitality.

GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



SHANGRI-LA

HOTELS *and* RESORTS

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