

TROPICAL ESCAPE

ONLINE SALE

BOOKING DATES: 15 TO 30 APRIL 2026

PLAN YOUR STAY IN PARADISE.

To ensure a seamless booking experience, please refer to the offer details and frequently asked questions provided below.

| ROOM CATEGORY | SALE RATE (for stays until 30 June 2026) | SALE RATE (for stays until 31 March 2027) | MAXIMUM OCCUPANCY |
|----------------------|---|--|----------------------------------|
| Premier Room | 9,888+++ | 10,888+++ | 2 Adults and 1 Child Under 12 |
| Deluxe Room | 9,888+++ | 10,888+++ | 2 Adults and 1 Child Under 12 |
| Deluxe Sea View Room | 11,888+++ | 12,888+++ | 2 Adults and 1 Child Under 12 |
| Panorama Room | 15,888+++ | 16,888+++ | 2 Adults and 2 Children Under 12 |
| Premier Family Room | 17,888+++ | 18,888+++ | 2 Adults and 2 Children Under 12 |
| Deluxe Family Room | 19,888+++ | 20,888+++ | 2 Adults and 2 Children Under 12 |
| Ocean Club Room | 21,388+++ | 22,388+++ | Strictly 2 Adults Only |
| Panorama Suite | 31,888+++ | 32,888+++ | 2 Adults and 2 Children Under 12 |

INCLUSIONS

- One-night stay in your choice of accommodation
- For stays on Fridays and Saturdays, a minimum stay requirement of two consecutive nights applies
- Daily breakfast for two (2) adults
- The offer is eligible for earning Shangri-La Circle Points. Terms and Conditions of the Shangri-La Circle programme apply
- PHP 500 net dining credit per night, exclusive to Shangri-La Circle Members

PACKAGE ADD-ONS

Dinner Buffet at Tides (Open daily)
Kasadya Dinner Buffet at Buko Bar
 (Tuesday, Friday, and Saturday)
 PHP 2,500 net per person

Spa Treatment at Chi, The Spa
 Choice of: Aroma Wellness, Deep Tissue, Philippine Hilot
 (60-minute massage)
 PHP 4,088 net per person

TERMS & CONDITIONS

- Rates are quoted in Philippine Pesos.
- Rates are per room, per night.
- Rates are subject to service charge, VAT, and local taxes.
- Rates are non-commissionable.
- Rates are subject to availability at the time of reservation.
- Blackout dates (all dates inclusive):
 - Obon: 13 – 17 August 2026
 - Chuseok: 13 – 17 September 2026
 - Festive Period: 23 December 2026 – 3 January 2027
 - Chinese New Year: 3 – 9 February 2027
 - Easter: 24 – 27 March 2027
- Rates cannot be combined with other discounts or promotions.
- The third (3rd) person rate is PHP 3,682.50 net per room, per night, inclusive of daily buffet breakfast, service charge, VAT, and local taxes; this is applicable to Deluxe Family Room, Premier Family Room, and Panorama Suite only.
- Additional nights at the special promotional rate can only be reserved during the sale window. For extensions after the sale window, prevailing published rates will apply.
- Rooms and Suites have a corresponding maximum number of occupants. Extra person charges will be subject to these restrictions. Standard allowable occupancies per room category are subject to change depending on the prevailing government regulations at the time of check-in.
- A dining credit of PHP 500 net per night is exclusive to Shangri-La Circle members and will be applied on arrival upon guest membership validation. This may be used for all meal periods in all outlets including In-Room Dining, excluding the Mini-Bar and Banquets. It may be accumulated during the stay period and is not convertible to cash, nor can it be applied to future bookings.
- This offer cannot be exchanged for other items or discounts and cannot be used in conjunction with other promotional offers during the same period. Senior Citizens and PWDs may either avail of this promotion or the standard discount from the regular rate under Republic Act Nos. 7432, 7277, 10754, and 9994.
- Policies:
 - Guarantee / Deposit: Full prepayment is required at the time of booking.
 - Cancellation: If cancelled, the full prepayment will be forfeited.
 - Early Departure: Charged for the full stay as originally booked.
 - No Show: Charged for the full stay as originally booked.

FREQUENTLY ASKED QUESTIONS

1. What is the Tropical Escape offer?

The Tropical Escape Online Sale is Shangri-La Mactan's anticipated annual event, offering exclusive savings. Experience paradise with room rates starting from PHP 10,888++ per night, inclusive of daily breakfast for two. Simply book between 15 and 30 April 2026 for stays from 15 April 2026 to 31 March 2027. As an added benefit, Shangri-La Circle members enjoy a PHP 500 dining credit per room, per night. Terms and conditions apply.

2. What savings can I expect?

You can enjoy up to 30% savings on our Flexible Rates when you book this exclusive online offer between 15 and 30 April 2026.

3. What does the rate include?

Your stay includes a daily breakfast buffet for two adults. To further curate your escape, you may also add a dinner buffet or a rejuvenating spa treatment at special rates during the booking process.

4. How do I book?

You may book directly by visiting this URL: <https://bit.ly/BookingPageTEOS>

5. What are the valid stay dates?

The promotional stay period is from 15 April 2026 to 31 March 2027, subject to blackout dates.

6. Is prepayment required upon booking?

Full credit card prepayment is required at the time of booking.

7. How can I include dinner buffet or spa add-ons?

Selected add-ons must be added to your reservation prior to completing your booking. To [reserve your table and spa appointment](#), please email reservations.mac@shangri-la.com or call (+63 32) 231 0288.

8. How do I receive the PHP 500 nightly dining credit as a Shangri-La Circle member?

This exclusive credit of PHP 500 net per room, per night is available to all members and will be applied upon arrival following membership validation. If multiple rooms are reserved, the credit applies only to the room occupied by the registered member.

9. What happens if I do not use the full dining credit during my stay?

Dining credits may be accumulated throughout your stay but are not convertible to cash or vouchers. Any unused value will be forfeited upon departure. Amounts exceeding the credit value may be settled via cash or credit card.

10. Can I access the dining credit if I am not yet a member?

Yes. Non-members and in-house guests may enjoy the nightly credit by enrolling in Shangri-La Circle at any point during their stay. You may enrol here: www.bit.ly/SLC-E-MAC.

11. Can I cancel or refund my booking?

Cancellations, refunds, and rebookings are not permitted.

12. Can I change an existing booking to this promotional rate?

Yes, if your current reservation is under a Flexible Rate. Amendments must be made at least 14 days prior to arrival. Please contact reservations.mac@shangri-la.com or call (+63 32) 231 02 88 to cancel your existing booking before rebooking at the promotional rate.

13. Is my reservation transferable?

Reservations are transferable but not valid for resale. To facilitate a transfer, the original guest must email us with the booking confirmation, providing the full name and contact details of the new guest.

14. What are the room occupancy limits for families?

Each room category has specific occupancy limits. Generally, a maximum of three adults is permitted per room (extra person charges apply). For Ocean Club Rooms, occupancy is strictly limited to two adults. Please refer to our room category list for specific family requirements.

15. Can I apply my Senior Citizen, PWD, or Athlete's discount?

In accordance with Philippine law, for goods and services on promotional discount, Senior Citizens and PWDs may avail of either the promotional rate or the statutory 20% discount, whichever is higher and more favourable.