



# SHANGRI-LA

## BORACAY

### **DOTr NATIONWIDE AND UNIFIED CONTACT TRACING THROUGH TRAZE APP**

Starting November 28, 2020, all international and domestic passengers flying to and from any airport in the Philippines must download and register through Traze Contact Tracing, a unified and automated contact tracing application designed by the Philippine Department of Transportation (DOTr).

The use of the app is a directive of the DOTr to make contact tracing easier, in support of the government's efforts to protect the public during this pandemic.

Prior to entering the airport premises, all passengers are required to download and register an account in the Traze Contact Tracing app, available in the App Store for iOS devices and on the Google Play Store for Android devices, or visit [www.traze.ph](http://www.traze.ph).

Meanwhile, passengers without mobile devices need to proceed to the Malasakit Helpdesk at the airport to secure their personal QR code.

The Traze Contact Tracing app complies with Philippine Republic Act 1017 or the Data Privacy Act.

### **ENTRY GUIDELINES TO BORACAY**

To ensure everyone's safety and in compliance with official travel regulations set by the local government of Boracay Island to domestic tourists updated as of 13 November 2021, please be guided by the following guidelines that must be adhered to prior to your travel. You may also access full details through <http://aklan.gov.ph>.

- Register online as tourist for the Health Declaration Card available in <https://touristboracay.com/> before entry in the Island of Boracay. Ensure you have a confirmed booking from a Department of Tourism accredited accommodation establishment.
- Local resident tourists from the province of Aklan shall be required only to present a confirmed reservation from a Department of Tourism accredited establishment and must register online as tourist for the Health Declaration Card available in this website: <https://touristboracay.com/> before entry in the Island of Boracay.
- For tourists travelling by air, only the Caticlan Airport in Caticlan, Malay, Aklan shall be the port of entry and exit to Boracay Island. Kalibo International Airport shall only cater to Returning Overseas Filipinos (ROF), Locally Stranded Individuals (LSI), Authorized Persons Outside Residence (APOR), and other emergency travelers.
- All guests, except children below 2 years old, are required to properly wear a face mask at all times, except when dining, drinking, while in the guest room, or engaging in strenuous physical activities that induce labored breathing. Children between the ages of 2-8 years old must use face masks under adult supervision.
- Body temperature will be checked using a Thermal Scanner or Thermometer Gun. Only those who are cleared during screening shall be allowed to enter.
- Please ensure that you are up to date on the latest government regulations when travelling. Local Governments Units (LGU) and airlines may also have additional travel requirements, guests travelling on domestic routes are advised to check local travel guidelines with their respective LGUs and airlines.



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### GUIDE FOR TOURISTS IN OBTAINING THE ONLINE HEALTH DECLARATION FORM

1. Please access the Province of Malay Online Health Declaration Form through <https://touristboracay.com/> and click Online Health Declaration and fill out all required fields, then submit.
2. Upon submission, a confirmation with instructions will be displayed. Take a screenshot of the confirmation page.
3. Guests, including for minors aged 12 to 17 years old, need to send an email to [touristboracay@gmail.com](mailto:touristboracay@gmail.com). Subject line should be OHDC-[Family Name], [First Name], Date of Travel (MM-DD-YYYY) and attach a copy of the following:
  - Screenshot of the OHDC confirmation page
  - Hotel confirmation letter with all guest names
  - Identification with Philippine residency/barangay certificate as proof of residency
  - Roundtrip flight/travel details
  - Proof of vaccination:
    - VaxCertPH CoVid-19 Vaccination Certificate with full vaccination status from <https://vaxcert.doh.gov.ph/> OR
    - Locally-issued vaccination card/ID with full vaccination status and with verifiable QR code OR
    - Locally-issued vaccination card/ID with full vaccination status and with Certificate of Vaccination from issuing vaccination center OR
4. Unvaccinated or partially vaccinated guests 12 years old and above are required to present a negative RT-PCR result with date of extraction 72 hours to date of travel.
5. View a list of [Shangri-La Boracay's partnered laboratories](#) to take advantage of specially discounted rates, exclusive to guests with confirmed bookings.
6. Minors below 12 years old are no longer required to present any of the above, nor are they required to submit a negative RT-PCR test result before being issued QR codes.
7. Ensure that you are getting your RT-PCR tests in accredited laboratories listed here: <https://hfsrb.doh.gov.ph/list-of-licensed-covid-19-testing-facilities/> and that your hotel booking is accredited by the Department of Tourism with a Certificate of Authority to Operate (CAO) or Provisional Certificate of Authority to Operate (PCAO).
8. Multiple tourist documents can be sent in one e-mail message. Just include a list of the names of the accompanying tourists within the body of your e-mail.
9. Please submit your documents at least 72 hours to 7 days before your flight/travel to avoid delays. Tourist Boracay will be validating your documents with the accommodation establishments and the laboratories and this takes some time. For faster processing, we encourage you to get your RT-PCR with laboratories that include a QR code in their result certificates. Please send only valid documents as falsification is punishable by law.
10. Wait for the email response (successful or unsuccessful) of the Final Validator. The validation team processes the QR Code within several minutes from receipt of email and usually responds within an hour. If you have not received any response within two hours, please send another follow up email.
11. If processing is successful, a copy of HDC with Tourist QR Code will be sent back. Keep the Tourist QR Code with you at all times. Have a printed or digital copy. The QR Code will be used in the ports of entry/exit (land, air, sea) as well as in accessing services in Boracay Island.



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12. If processing is unsuccessful, an email will be sent to you requesting for additional requirements or clarification. Please immediately comply with this to avoid delays in the QR Code release.

13. Your Tourist QR Code has an expiry of twelve (12) hours from your accommodation checkout time. If you are extending your stay in Boracay Island, please send an email of a new booking slip showing the extension to [touristboracay@gmail.com](mailto:touristboracay@gmail.com) before your original check-out time.

*\*Executive Order No. 37-A Series of 2020 from the Office of the Provincial Governor of the Province of Aklan, including other requirements set by the Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID)*

### **CHARTERED FLIGHT ARRIVALS**

Arrival via chartered flights, i.e. private chopper or plane, are required to provide the Validation Team of the Province of Aklan a passenger manifest and flight details through [hdc@aklan.gov.ph](mailto:hdc@aklan.gov.ph). This is required at least two (2) days before intended travel to Caticlan Airport for the assessment and evaluation of the completeness and validity of essential documents for eventual issuance of the OR code to enter to the island.

Please copy us with the QR codes once received, for our reference.

