



# SHANGRI-LA

## BORACAY

### **DOTr NATIONWIDE AND UNIFIED CONTACT TRACING THROUGH TRAZE APP**

Starting November 28, 2020, all international and domestic passengers flying to and from any airport in the Philippines must download and register through Traze Contact Tracing, a unified and automated contact tracing application designed by the Philippine Department of Transportation (DOTr).

The use of the app is a directive of the DOTr to make contact tracing easier, in support of the government's efforts to protect the public during this pandemic.

Prior to entering the airport premises, all passengers are required to download and register an account in the Traze Contact Tracing app, available in the App Store for iOS devices and on the Google Play Store for Android devices, or visit [www.traze.ph](http://www.traze.ph).

Meanwhile, passengers without mobile devices need to proceed to the Malasakit Helpdesk at the airport to secure their personal QR code.

The Traze Contact Tracing app complies with Philippine Republic Act 1017 or the Data Privacy Act.

### **ENTRY GUIDELINES TO BORACAY**

To ensure everyone's safety and in compliance with official travel regulations set by the local government regarding the reopening of Boracay Island to domestic tourists updated as of 20 April 2021, please be guided by the following guidelines that must be adhered to prior to your travel. You may also access full details through <http://aklan.gov.ph/>.

- Only tourists from areas with a community quarantine classification of General Community Quarantine or lower, apart from travelers from Western Visayas, shall be allowed entry in the island of Boracay.
- The Test-Before-Travel requirement shall be implemented, whereby only those travelers who obtain a negative Reverse Transcription-Polymerase Chain Reaction (RT-PCR) test result (saliva, nasopharyngeal or oropharyngeal) after undergoing the same extraction date, not earlier than seventy-two (72) hours prior to the date of travel, shall be allowed to travel to the tourist destination. In addition, travelers shall be strongly advised to observe strict quarantine immediately after undergoing the test until the date of travel to the island. For purposes of travel as tourist to the island of Boracay, a negative RT-PCR result is required for all tourist entering to Boracay regardless of age.
- Register online as tourist for the Health Declaration Card available in <https://touristboracay.com/> before entry in the Island of Boracay. Ensure you have a confirmed booking from a Department of Tourism accredited accommodation establishment.
- Local resident tourists from the province of Aklan shall be required only to present a confirmed reservation from a Department of Tourism accredited establishment and must register online as tourist for the Health Declaration Card available in this website: <https://touristboracay.com/> before entry in the Island of Boracay.
- Aklanon tourists who are permanently residing outside the province Aklan shall be required a negative (RT-PCR) test result, a confirmed reservation from a Department of Tourism-accredited establishment, and must register online for the Health Declaration Card before entry in the Island of Boracay.



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- For tourists travelling by air, only the Caticlan Airport in Caticlan, Malay, Aklan shall be the port of entry and exit to Boracay Island. Kalibo International Airport shall only cater to Returning Overseas Filipinos (ROF), Locally Stranded Individuals (LSI), Authorized Persons Outside Residence (APOR), and other emergency travelers.
- Individuals of all ages, except those with comorbidities or are currently pregnant, are permitted to travel.
- Only couples or family members who share the same household may be allowed to share rooms. With this, all guests shall be required to present proof of residency such as a government or company ID with a residential address. Co-mingling with other groups other than one's own family or group shall be strictly prohibited.
- All guests, except children below 2 years old, are required to properly wear face mask and face shield at all times, except when dining, drinking, while in the guest room, or engaging in strenuous physical activities that induce labored breathing. Children between the ages of 2-8 years old must use face masks under adult supervision.
- Body temperature will be checked using a Thermal Scanner or Thermometer Gun. Only those who are cleared during screening.
- Please ensure that you are up to date on the latest government regulations when travelling. Local Governments Units (LGU) and airlines may also have additional travel requirements, guests travelling on domestic routes are advised to check local travel guidelines with their respective LGUs and airlines shall be allowed to enter.

### **GUIDE FOR TOURISTS IN OBTAINING THE ONLINE HEALTH DECLARATION FORM**

1. Please access the Province of Malay Online Health Declaration Form through <https://touristboracay.com/> and click Online Health Declaration and fill out all required fields, then submit.
2. Upon submission, a confirmation with instructions will be displayed. Take a screenshot of the confirmation page.
3. You will now need to send an email to [touristboracay@gmail.com](mailto:touristboracay@gmail.com). Subject line should be **OHDC-[Family Name], [First Name]** and attach a copy of the following:
  - Screenshot of the OHDC confirmation page
  - Negative Reverse Transcription-Polymerase Chain Reaction (RT-PCR) test result
  - Hotel confirmation letter with all guest names
  - Identification with Philippine residency/barangay certificate as proof of residency
  - Roundtrip flight/travel details
  - A copy of **PENDING S-Pass Travel Coordination Permit (TCP)** that can be obtained from <https://s-pass.ph/> (applicable only to tourists from **OUTSIDE Western Visayas**)
    - Travelers need to register for S-Pass using their personal mobile number
    - From the [https://s-pass.ph/visitors/are\\_you\\_travelling](https://s-pass.ph/visitors/are_you_travelling), choose **AKLAN-MALAY** as destination ("Where are you going?")
4. Ensure that you are getting your RT-PCR tests in accredited laboratories listed here: [https://hfsrb.doh.gov.ph/?page\\_id=1729](https://hfsrb.doh.gov.ph/?page_id=1729) and that your hotel booking is accredited by the Department of Tourism with a Certificate of Authority to Operate (CAO) or Provisional Certificate of Authority to Operate (PCAO).



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5. Multiple tourist documents can be sent in one e-mail message. Just include a list of the names of the accompanying tourists within the body of your e-mail.
6. Please submit your documents at least 12 hours or more before your flight/travel to avoid delays. Tourist Boracay will be validating your documents with the accommodation establishments and the laboratories and this takes some time. For faster processing, we encourage you to get your RT-PCR with laboratories that include a QR code in their result certificates. Please send only valid documents as falsification is punishable by law.
7. Wait for the email response (successful or unsuccessful) of the Final Validator. The validation team processes the QR Code within several minutes from receipt of email and usually responds within an hour. If you have not received any response within two hours, please send another follow up email.
8. If processing is successful, a copy of HDC with Tourist QR Code will be sent back. Keep the Tourist QR Code with you at all times. Have a printed or digital copy. The QR Code will be used in the ports of entry/exit (land, air, sea) as well as in accessing services in Boracay Island.
9. If processing is unsuccessful, an email will be sent to you requesting for additional requirements or clarification. Please immediately comply with this to avoid delays in the QR Code release.
10. Your Tourist QR Code has an expiry of twelve (12) hours from your accommodation checkout time. If you are extending your stay in Boracay Island, please send an email of a new booking slip showing the extension to [touristboracay@gmail.com](mailto:touristboracay@gmail.com) before your original check-out time.

*\*Executive Order No. 37-A Series of 2020 from the Office of the Provincial Governor of the Province of Aklan, including other requirements set by the Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID)*

### **CHARTERED FLIGHT ARRIVALS**

Arrival via chartered flights, i.e. private chopper or plane, are required to provide the Validation Team of the Province of Aklan a passenger manifest and flight details through [hdc@aklan.gov.ph](mailto:hdc@aklan.gov.ph). This is required at least two (2) days before intended travel to Caticlan Airport for the assessment and evaluation of the completeness and validity of essential documents for eventual issuance of the OR code to enter to the island.

Please copy us with the QR codes once received, for our reference.

### **RT-PCR LABORATORIES**

Below is the list of laboratories that offer special arrangements for RT-PCR (Reverse Transmission – Polymerase Chain Reaction) testing for COVID-19 of Shangri-La Boracay's registered guests. These facilities are licensed and accredited testing centers by the Department of Health.





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Laboratory	Location	Rates	Booking Procedure
Philippine Red Cross (RT-PCR Saliva Test)	Please refer to below link for locations:  <a href="https://book.redcross.org.ph/index.php/product-category/saliva-tests/">https://book.redcross.org.ph/index.php/product-category/saliva-tests/</a>	In-clinic: Php 2,000	<ul style="list-style-type: none"><li>• Guests may select the location of your saliva test by visiting <a href="https://143.redcross.org.ph">https://143.redcross.org.ph</a>. Then, select the date and time of your saliva test. Each slot is 10 minutes long. Click “Book Now” to add the appointment to your Cart</li><li>• Check your email for the order confirmation, which will include the date, time, and location of your Swab Test appointment. You will also be sent a link to the e-CIF in the payment confirmation email. <b>Fill up the e-CIF Form BEFORE your appointment</b> as this must be completed before the Swab Test is conducted. Alternatively, access the e-CIF Form at <a href="https://c19.redcross.org.ph/public-ecif">https://c19.redcross.org.ph/public-ecif</a>. (Try another browser (Firefox, Edge) or <a href="https://c19.redcross.com.ph/public-ecif">https://c19.redcross.com.ph/public-ecif</a> if you are encountering any issues)</li><li>• Please make sure to have your proof of payment when going for your appointment. Do not eat, drink, gargle, smoke or vape for 30 minutes before the scheduled appointment. Do not wear lipstick to the test. Before submitting the sample, be sure that it is at least 1ml and has no discoloration.</li><li>• Your results will be sent to you via email. Alternatively, you may track them at <a href="https://c19.redcross.org.ph/track">https://c19.redcross.org.ph/track</a></li></ul>
Philippine Red Cross (RT-PCR Nasal Swab Test)	<ul style="list-style-type: none"><li>• Bonifacio Drive, Port Area, Manila</li><li>• 37 EDSA corner Boni Avenue, Mandaluyong City</li></ul>	In-Clinic: Php 5,000	<ul style="list-style-type: none"><li>• Guests may schedule their appointment by sending a copy of their confirmation letters to the following email addresses:  <a href="mailto:catherine.larracas@redcross.org.ph">catherine.larracas@redcross.org.ph</a> <a href="mailto:rizza.gemil@redcross.org.ph">rizza.gemil@redcross.org.ph</a> <a href="mailto:prccovidtest@redcross.org.ph">prccovidtest@redcross.org.ph</a></li></ul> <p>Together with the following information:</p> <p>SUBJECT: RT-PCR SLBO EMAIL BODY: Name, number of persons, preferred date of test <u>and</u> Molecular Lab (Manila / Mandaluyong), flight schedule and copy of deposit slip.</p> <ul style="list-style-type: none"><li>• Prepayment required. Bank details are as follows: Acct Name: Philippine Red Cross BDO SA# 00453-0190938 Metrobank SA# 151-7-151524342</li></ul>



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Laboratory	Location	Rates	Booking Procedure
Safeguard Diagnostics	<ul style="list-style-type: none"><li>• Mayapis corner Yakal Streets, Brgy. San Antonio, Makati City</li><li>• Heritage Memorial Park Parking Lot, Taguig City (in front of viewing chapels)</li></ul>	Drive-Through: Php 5,000  Home Service: Php 5,000 (minimum of three (3) persons and an additional service fee of Php 500 per person)	<ul style="list-style-type: none"><li>• Schedule appointment through <a href="http://bit.ly/SDDI-Booking">http://bit.ly/SDDI-Booking</a> or mobile at 0961 883 0166 (Globe).</li><li>• Booking will be confirmed after submission of online form. A customer service representative will call back to confirm appointment schedule.</li><li>• Payment may be made prior appointment or upon testing.</li><li>• For further inquiries, guests visit their Facebook page at <a href="http://facebook.com/SDDIMakatiTaguigSEED/">http://facebook.com/SDDIMakatiTaguigSEED/</a></li></ul>
Fe Del Mundo Medical Center	11 Banawe Street, Quezon City	In-Clinic: 36-hour release: Php 2,900  24-hour release: Php 3,700	<ul style="list-style-type: none"><li>• Schedule your appointment by getting in touch with John Angeles through 8712 0845 local 1208 or <a href="mailto:jtangeles@fedelmundo.com.ph">jtangeles@fedelmundo.com.ph</a></li><li>• Payment will be made upon testing. Please be advised that the clinic only accepts cash payments.</li></ul>
Kaiser Medical Center	<ul style="list-style-type: none"><li>• G/F King's Court Building 1 2129 Chino Roces Avenue, Makati City (02) 8804-9988</li><li>• Unit 143-145 North Towers SM City North EDSA, Barangay Pag-asa (02) 8288-9819</li><li>• Robinsons Manila Unit 2002, Level 1, Padre Faura Wing (02) 8353 0495</li><li>• EPZA Cavite Gate Phase 1, Cavite Economic Zone, Rosario (046) 851 4916</li></ul>	In-Clinic: Php 5,000	<ul style="list-style-type: none"><li>• Schedule your appointment through a dedicated online portal at <a href="https://groups.kaisermedcenter.com/shangrila">https://groups.kaisermedcenter.com/shangrila</a></li><li>• Booking will be confirmed after pre-payment. Clinic accepts credit cards and over the counter payments.</li><li>• For further inquiries, guests may call the clinic trunk line.</li></ul>



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Laboratory	Location	Rates	Booking Procedure
Philippine Airport Diagnostic Laboratory	Domestic Road, Pasay City	<ul style="list-style-type: none"><li><b>In-Clinic</b> 48-hour release: Php 3,500  24-hour release: Php 4,500</li><li><b>Drive-Through</b> 48-hour release: Php 3,500  24-hour release: Php 4,500</li><li><b>Home Service</b> 48-hour release: Php 3,500  24-hour release: Php 4,500</li></ul>	<ul style="list-style-type: none"><li>For in-clinic or drive through services, guests may schedule their appointment with Mr Charlie Gonzales (09162194237).</li><li>For home service appointments, guests may book online through <a href="https://padlabmanila.com/pages/affiliate-appointment-request">https://padlabmanila.com/pages/affiliate-appointment-request</a>.</li><li>Payment will be made upon testing. The clinic accepts cash, credit card, Alipay, and bank transfer.</li><li><b>24-hour release for Home Service</b> has a minimum requirement of three (3) persons, with an additional service fee of Php 800 per person.</li></ul>

## IMPORTANT GUIDELINES

- The above rates (unless otherwise indicated) are guaranteed for 24-hour-release of results.
- It is recommended that you have already booked your flight before confirming your RT-PCR as guidance to achieve the maximum 72-hour test validity window.
- When booking for an appointment with any of the laboratories, please mention that you are a guest of Shangri-La Boracay to avail of priority scheduling.
- Please provide an active email address for test results.
- For in-clinic / drive-through swab tests, please arrive 15 minutes earlier than your scheduled appointment.
- For your appointment, kindly bring the following:
  - Valid Government ID
  - Copy of the booking confirmation from Shangri-La Boracay
- In the event that results show COVID-19 positive, please be informed that the testing center will directly forward your results to the Bureau of Quarantine, who in turn will get in touch with you accordingly.