

An enchanting riverside retreat
in the heart of Bangkok



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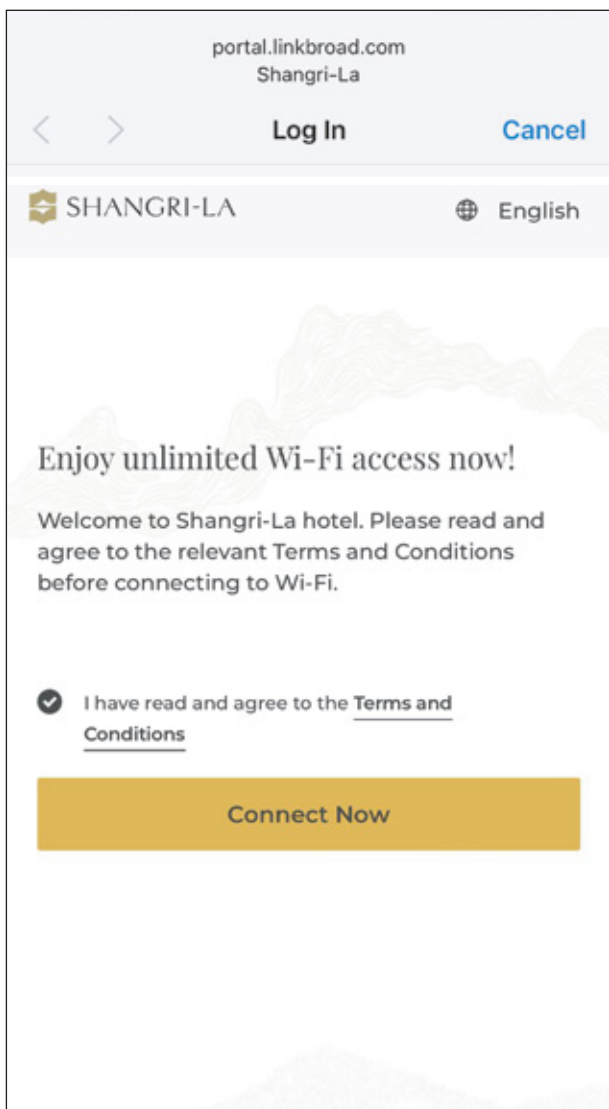
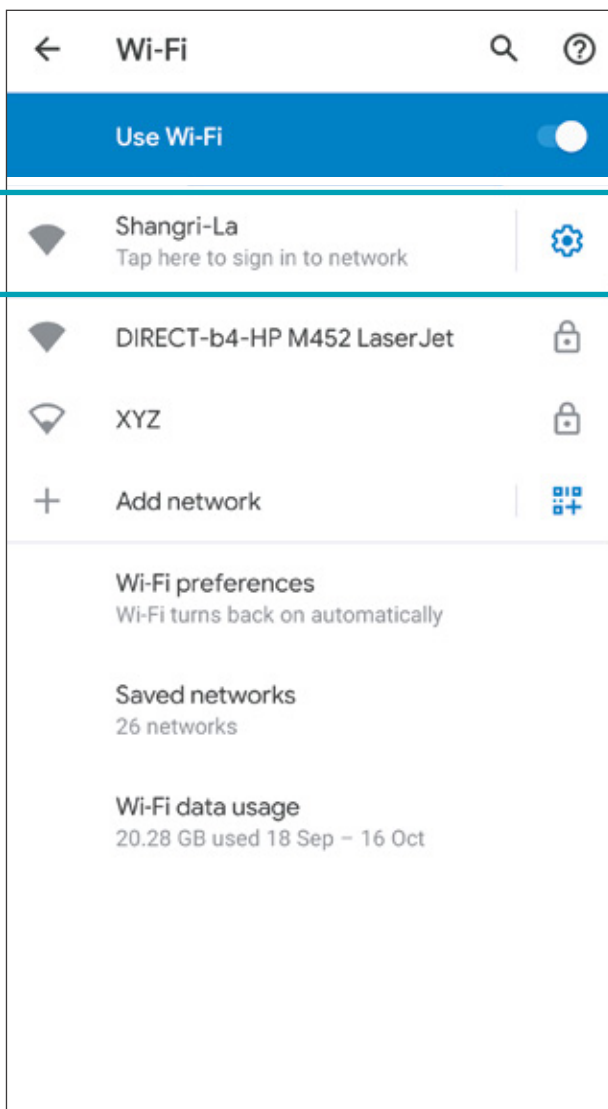
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Welcome to Shangri-La Bangkok.

We are pleased to share the following hotel services and facilities for your enjoyment during your stay with us.

- **Breakfast** is served at NEXT2 Café on level 1 from 6:30am to 10:30am. For a leisure breakfast, please come from 6:30am to 8:30am. Breakfast is usually busy from 8am to 9am and busiest with queues from 9am to 10:30am.
- **Wi-Fi** is available free of charge in all guestrooms and public area - no password required.





- **BTS SkyTrain Station and Sathorn Pier**

are 5 minutes' walking distance from the Shangri-La Wing. The shuttle van to service to BTS SkyTrain Station and Sathorn Pier departs every hour from 9am to 6pm.

- **Telephone**

Room to room: 8 + room number

Local call: 9 + number

International call to other destinations.

9 + 001 (International code) + XX (Country code) + number

- **In-Room Locker/Safe Deposit**

For your convenience, an in-room locker is placed in the closet of your guestroom. Additional safe deposit boxes are available at the reception desk in the lobby, 24 hours a day. The hotel will not be responsible for any loss or damage of valuables from your room or public areas.

- **Deposit for Room and Incidental Charges**

Shangri-La Bangkok requires a deposit from every guest upon check-in.

Room charges pre-paid by a third party or by the guest:

50% of room rates inclusive of applicable taxes and service charge.

Room charge unpaid:

150% of room rates inclusive of applicable taxes and service charge.

You may pay by either credit card or cash in Thai baht.

Please be informed that this is only a block, and not a charge. We will use this deposit at the time of check-out to settle your bill. Any excess amount left from your deposit will be credited back to your card within 10-14 working days.

- **Laundry**

Professional laundry, dry cleaning and pressing services are available in the hotel. Laundry collected before 12 noon will be returned on the same day. An express service is available with additional charge. Laundry lists and bags are available inside the guestroom closet.



- **Massage Service**

Available at Chi, The Spa on level 2 of the Krungthep Wing, open daily from 10am to 10pm. Please make an appointment in advance at ext. 6072.

- **Beauty Salon**

Available in the hotel, located on level 3.

• **Health Club**

The Health Club offers an extensive range of recreation and fitness facilities, conveniently located on level 3 of the Shangri-La Wing with magnificent views overlooking the gardens and river. Open 24 hours for in-house guests. Please contact Duty Manager if you wish to use the Health Club after 10pm.

Tennis courts are open from 6am to 9pm daily. Reservations are required.



• **Swimming Pools**

The hotel offers extensive swimming pool areas. Available for in-house guests and Health Club members only. Towels are available at the pool. We recommend that you read the Rules and Regulations located at the entrance of each pool. Open from 7am to 7pm daily.



SHANGRI-LA CIRCLE

- **Shangri-La Circle**

If you are not a member of our loyalty programme, Shangri-La Circle, you may enroll as a member today. Simply click here to **enroll now.**

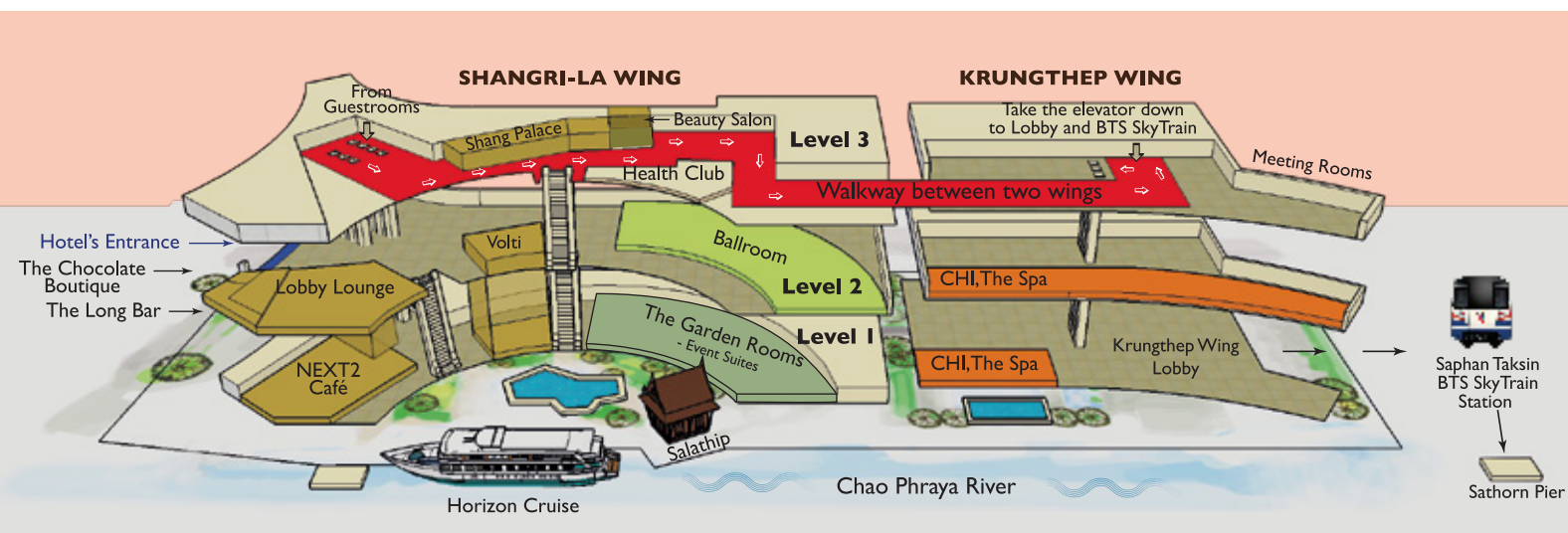
Membership is free of charge. Members earn points on qualifying spend on room charges and incidental charges. These points can be redeemed for room upgrades and complimentary nights, and to settle food and beverage and spa charges.

- **Check-out time**

Check-out time is at 12 noon. Should you need a late check-out, please contact ext. 0.

Please feel free to contact us by calling ext. 0 for any assistance.

E EXPLORE & ENJOY



SHANGRI-LA WING

LEVEL 1

NEXT2 Café

Salathip Thai Restaurant

LOBBY LEVEL

Volti Tuscan Grill & Bar

The Long Bar

Lobby Lounge

Chocolate Boutique

LEVEL 3

Health Club

Shang Palace Chinese Restaurant

KRUNGTHEP WING

LEVEL 2

Chi, The Spa

If you wish to go to Sathorn Pier or the BTS SkyTrain Station, please contact our Concierge team at the Shangri-La Wing lobby.

NEARBY ATTRACTIONS



5 Minutes Walk

- Saphan Taksin BTS Station
- Sathorn Pier
- Robinson Department Store

10 Minutes Walk

- Wat Yannawa

15 Minutes Walk

- Bangkokian Museum

5 Minutes by Boat

- ICONSIAM
- River City
- Lhong 1919
- The Jam Factory

15 Minutes by Boat

- Wat Arun (Temple of Dawn)
- Wat Pho (Temple of the Reclining Buddha)

25 Minutes by Boat

- Grand Palace and Wat Phra Kaew
- Asiatique The Riverfront

20 Minutes by BTS Skytrain National Stadium BTS Station

- MBK Shopping Center

Siam BTS Station

- Siam Discovery Center
- Siam Center
- Siam Paragon
- Siam Square One

Chit Lom BTS Station

- Central World
- Central Chidlom
- Erawan Shrine
- Gaysorn Village
- Central Embassy



SHANGRI-LA
BANGKOK

SHUTTLE BOAT SCHEDULE
FROM/TO SHANGRI-LA BANGKOK
AND ICONSIAM

| Shangri-La to ICONSIAM | | ICONSIAM to Shangri-La | |
|------------------------|------------------------|------------------------|------------------------|
| 10:30am | Shangri-La to ICONSIAM | 10:40am | ICONSIAM to Shangri-La |
| 11:30am | Shangri-La to ICONSIAM | 11:40am | ICONSIAM to Shangri-La |
| 12:30pm | Shangri-La to ICONSIAM | 12:40pm | ICONSIAM to Shangri-La |
| 1:30pm | Shangri-La to ICONSIAM | 1:40pm | ICONSIAM to Shangri-La |
| 2:30pm | Shangri-La to ICONSIAM | 2:40pm | ICONSIAM to Shangri-La |
| 3:30pm | Shangri-La to ICONSIAM | 3:40pm | ICONSIAM to Shangri-La |
| 4:30pm | Shangri-La to ICONSIAM | 4:40pm | ICONSIAM to Shangri-La |
| 5:30pm | Shangri-La to ICONSIAM | 5:40pm | ICONSIAM to Shangri-La |

- Shuttle Boat drop-off to ICONSIAM departs from the Hotel at 10:30am, 11:30am, 12:30pm, 1:30pm, 2:30pm, 3:30pm, 4:30pm, and 5:30pm. Seating is on a first-come, first-served basis.
- Alternatively, a boat from Sathorn Pier (nearby the Krungthep Wing, Shangri-La Bangkok) to ICONSIAM leaves every 20 minutes from 9am to 10:45pm. Fare is THB 8 per passenger.
- Shuttle Boat pick-up returning to Shangri-La Bangkok departs from ICONSIAM at 10:40am, 11:40am, 12:40pm, 1:40pm, 2:40pm, 3:40pm, 4:40pm, and 5:40pm. Seating is on a first-come, first-served basis.
- Guests can also take a Shuttle Boat at ICONSIAM to Sathorn Pier, available every 20 minutes from 9:15am to 11pm. Fare is THB 8 per passenger.
- Boat trips are operated by a 3rd party company. Schedules and fare may change without prior notice.

To DINE

NEXT2 Café

Level 1, Riverside



Savour the sights, sounds, flavours and aromas of the exciting cuisines from around the world in a prime riverfront location.

International Buffet

Breakfast: 6:30am to 10:30am
Lunch: 11:30am to 2:30pm
Dinner: 6pm to 10pm

NEXT2 Theme Buffet Dinner

- Texas BBQ Friday Night
- Surf & Turf Saturday Night

[Book A Table](#)



Shang Palace

Shang Palace Chinese Restaurant

Level 3, Shangri-La Wing



Delight in the best of Cantonese cuisine in the elegant surroundings of Shang Palace. Our master chef will delight your palate with his distinctive dishes, and he is celebrated for his delicious steamed seafood, Peking Duck and dim sum.

Weekday All-You-Can-Eat Dim Sum: 11:30am to 3pm
Lunch (À La Carte Menu): 11:30am to 3pm
Dinner (À La Carte Menu): 6pm to 10pm

[Book A Table](#)

Shangri-La Horizon Cruise

Dinner Cruise



Bask in the magic of Bangkok by night as the Shangri-La Horizon Cruise glides past the city's landmarks, the Temple of Dawn and the Grand Palace, as well as historic buildings. Immerse in the soul of the city while you enjoy a delicious international buffet dinner during this delightful three-hour cruise.

Dinner Cruise: 7pm to 9:30pm
Reservations are required.

[Book A Table](#)



Salathip Thai Restaurant

Level 1, Riverside



Salathip is a must-visit restaurant when staying at Shangri-La Bangkok.

The authentic Thai food, the views of the mighty Chao Phraya River and the friendliness of our colleagues make this award-winning restaurant widely regarded as among the best in the city.

Dinner: 6pm to 10pm

Dance Performance: 7:45pm, 8:15pm and 8:45pm

[Book A Table](#)

Volti Tuscan Grill & Bar

Lobby Level, Shangri-La Wing



Ciao, Volti!

The re-envisioned 'Volti Tuscan Grill & Bar' showcased the world's finest meats, cooked in authentic Tuscan smoked and wood-fire style. Meat is cooked to perfection over the Austrian-designed Charcoal Grill, basted in ginger, infused with Wagyu fat, and served on Himalayan salt blocks to ensure the steak temperature is maintained with every bite.

Volti Tuscan Grill & Bar's Executive Italian Chef, Bruno Ferrari was previously named 'Best Young Chef Patron' by Michelin Guide, Italy and received his first Michelin star in 2008 for Wien-Turin Restaurant in Zurich, Switzerland.

Dinner: 6pm to 10pm

[Book A Table](#)

Lobby Lounge

Lobby Lounge

Lobby Level, Shangri-La Wing



Sip your favourite cocktails with unmatched river views at the focal point of the hotel. The highlight of the day is the afternoon tea, best enjoyed with the beautiful scenery of the passing parades on the Chao Phraya River.

Open: 8am to midnight
Afternoon tea: 2pm to 6pm

Chocolate Boutique

Lobby Level, Shangri-La Wing



Indulge in the fabulous range of chocolate delicacies, freshly baked croissants, muffins, not to mention those incredibly rich and succulent flavours of our house-made cakes, available for dine in and takeaway.

Open: 8am to 8pm

The Long Bar

Lobby Level, Shangri-La Wing



A striking spot for early cocktails or a late-night rendezvous. The Long Bar offers stunning views of the sunset and an impressive range of beverages that includes a collage of classic cocktails, premium spirits and Gin & Tonic's tailored to your taste.

Open: 8am to midnight

To DO



Have a Thai Massage at Chi, The Spa



Nowhere else can you experience a more traditional Thai Massage done as excellently as it would have been in the country where it originated.

Chi, The Spa is located on level 2 of the Krungthep Wing.

Operating Hours: 10am to 10pm



Relax by the riverside swimming pool



Sip your favourite drinks while sunbathing and watching the passing parade of boats on the Chao Phraya River. The Shangri-La Wing swimming pool is open from 7am to 7pm daily.



Explore Bang Rak, the “Village of Love”



Source: sgmagazine.com

Shangri-La Bangkok is located in Bang Rak which literally means “Village of Love”. Due to its name, the district has become a popular place to register marriages, especially on Valentine’s Day.

The hotel is also situated on one of the oldest roads in the country, Charoen Krung, once a canal before being paved in 1862, during the reign of King Rama IV.

Bang Rak has become a hip area of late where a wave of new galleries, bar and restaurants opening up, adding more character and vitality to the district. A fun quest to do on a hot summer day is to gather your friends for some café hopping and street-art hunting, starting from our Krungthep Wing wall at Sathorn Pier where you will find the massive quirky mural of Dutch artist Daan Botlek, which was part of the 2016 BUKRUK Urban Arts Festival. A street map of art locations can be downloaded from Bukruk.com.

Another interesting space is the Thailand Creative & Design Center (TCDC) located within part of the historic Grand Postal Building, a 9,000-metre spread comprising a well-praised design library, silent study area, exhibition space, design shop, coworking space, workshop room and a material and design renovation center.

Bang Rak is much more than meets the eye, and you can spend days exploring the neighbourhood by foot, tuk tuk or boat, witnessing the local lifestyle.



Ride the SkyTrain



Travel in Bangkok could not be simpler with the SkyTrain. With the Saphan Taksin BTS station at the hotel's doorstep, you can hop into your favourite mall and hop out back to the urban retreat of Shangri-La in no time.



Shop at Chatuchak Weekend Market



Source: Hotels.com

With over 8,000 stalls covering 27 acres of space, this is one of the largest markets in the world. Open every Saturday and Sunday, it attracts nearly 200,000 visitors a day. You will find everything you could ever imagine for sale here and mostly at a good deal.



Take a boat trip along the Chao Phraya River



The Chao Phraya River is the lifeblood of Bangkok. Even today, 50,000 people still go to work on one of the many ferries that go up and down its water. Taking a boat trip down the river is fascinating as you will see the contrast between high-rise condominiums and luxury hotels on one side and the lifestyle of the locals living on the banks of the river on the other side.



Take a stroll through Lumpini Park



Escape from the concrete jungle to the 500,000-square-metre Lumpini Park in the city centre of Bangkok. You will find people taking part in all sorts of activities - Jogging, walking or even practising tai chi. The best time to visit is early morning or just before sunset.



Eat out at Chinatown



Source: PK.Inspiration_06/Shutterstock

Packed full of street stalls and restaurants, Chinatown offers an endless choice of places to eat.

You know you have arrived in Chinatown when you walk through the ceremonial Chinese gate and let the culinary adventure begin.



Try the street food



Once you land in the world's capital city of street food, it is indeed a great opportunity to try street food. From snacks to a full meal, choose from many tempting options - all cooked in front of you and ready for consumption straight away.



Feast on Thai fruits, especially Durian



Source: gowithstock/Shutterstock

You will find a large variety of seasonal fruits when you are in Thailand, and one in particular is durian, the king of all fruits. The smell – you either love it or hate it. The look – so distinct, like some kind of medieval weapon. The taste – a creamy buttery texture – like heaven or, for some, a mix of bad cheese and used socks.

To GO



Asiatique The Riverfront



Asiatique has successfully combined two of the most popular shopping experiences in the city: a night bazaar and a mall. This once-bustling international trade port has been transformed, with over 1,500 boutiques and 40 restaurants housed under a huge replica warehouse complex. Have fun browsing the boutiques or picking up gifts. Calypso ladyboy cabaret is performed nightly.

Transportation: Ten minutes downriver by Asiatique shuttle boat from Sathorn Pier (near the BTS Saphan Taksin SkyTrain Station)



ICONSIAM



Source: www.iconsiam.com

With 500 shops and 100 restaurants from more than 30 different countries, ICONSIAM offers high-end brands, an indoor floating market, an art gallery, exhibition space, and a beautiful riverside location with views of downtown Bangkok.

Transportation: Take the shuttle boat at NEXT2 Pier or Sathorn Pier to ICONSIAM Pier



MBK Shopping Centre



Source: LUKRID/Shutterstock

One of the most crowded and popular shopping centres among local people and tourists alike is the MBK Center (initials of Mah Boon Krong Centre). Seven stories high and 330 metres long, with more than 2,500 shops spanning over 89,000 square metres, this shopping mall was once the biggest mall in Asia when it was founded in 1985. It is particularly well known for its variety of products and vendors, including electronics, fashion items, mobile phones, souvenirs as well as furniture. A covered, air-conditioned skybridge over Phaya Thai Road connects to a congested sister shopping centre, the Bonanza Mall.

Transportation : Take a taxi or the BTS SkyTrain - National Stadium Station



Jim Thompson House



Thai silk is famous the world over and nowhere will you find a better place to learn about the history behind the craft than at the Jim Thompson House. As you walk around the house you will not only learn the history of the Thai Silk Company, but also the fascinating history of Jim Thompson himself.

Admission: THB 200; THB 100 for visitors under 22 years old; free for children under 10 when accompanied by an adult

Transportation: Take a taxi or the BTS SkyTrain – National Stadium Station.



Siam Paragon Shopping Mall



Source: www.matichon.co.th

Located in the heart of Bangkok, Siam Paragon is the first mega shopping complex in Thailand, offering a magnificent and elegant shopping experience as it houses various world-class international brands and flagship stores of the most prestigious high-end brands; truly a shopping paradise for brand name lovers.

Transportation: Take a taxi or the BTS SkyTrain - Siam Station



Erawan Shrine (Four-Faced Buddha)



The most popular shrine of all is the Erawan Shrine, or San Phra Phrom in Thai. It stands gracefully at the Ratchaprasong intersection of Ratchadamri Road. The Erawan Shrine is a four-faced statue of Brahma, who is part of the trinity of Hinduism's most revered gods. It attracts thousands of worshippers from all over the world who come to pray for good fortune and the fulfilment of their dreams and desires. The shrine is often engulfed in a haze of burning incense and the scent of fragrant garlands.

Admission is free

Transportation: Take a taxi or the BTS SkyTrain - Ratchadamri Station



CentralWorld



Source: nateetaste.com

A large shopping mall and office complex in Bangkok owned by the Central Group. In 2006, after three years of design and renovation, the expanded 550,000-square-metre mall was opened, topping its nearby rival Siam Paragon in terms of design and size. The mall is the largest shopping centre in South East Asia and it is larger than Hong Kong's Ocean Terminal. This shopping centre also houses Thailand Knowledge Park (TK Park) – a complex that includes a library, internet centre, a 4D movie theatre and other media facilities. TK Park is owned and operated by the government of Thailand.

Transportation: Take a taxi or the BTS SkyTrain – Chit Lom Station

6.1
km

Wat Pho



Source: GNEs/Shutterstock

It is the home to the Reclining Buddha which stands at 15 metres tall and 46 metres long; the feet alone are measured at over 5 metres. Wat Pho is regarded as Thailand's first university where the traditions of Thai medicine and massage are preserved and taught to future generations.

Admission: THB 200 for foreigners
Transportation: Take the Chao Phraya express boat – Tha Tien Pier.



Grand Palace and the Temple of the Emerald Buddha



Source: www.bangkok.com

Visiting the Grand Palace is indeed a great way to become immersed in Thai culture. Built in the year Bangkok was founded, the splendid Grand Palace, with its rich cultural heritage, spans over 218,400 square metres. With the Temple of the Emerald Buddha in the same compound, this dazzling complex is the absolute landmark of not just Bangkok but Thailand itself. It is certainly a must see for all visitors.

| | |
|-----------------|---|
| Admission fee: | THB 500 |
| Transportation: | Take a taxi, or a Chao Phraya express boat – Chang Pier |
| Clothing: | Dress properly – a shirt with sleeves, long pants or a skirt covering the knees |



The Bangkok National Museum



The Bangkok National Museum is home to the largest collection of artefacts and Thai art in all of Thailand. The museum was founded by King Rama V to display his father King Rama IV's private collection of antiquities. It is within walking distance of Wat Phra Kaew and the Grand Palace, so you can easily combine a day trip to these spots while in Bangkok.

Admission: THB 200 for foreigners
Transportation: Take a taxi, or a Chao Phraya express boat - Chang Pier



Wat Arun



Situated on the bank of the Chao Phraya River is the beautiful temple that stands 79 metres tall and was named after Aruna, the god of dawn. The tower is covered in ceramic tiles and coloured porcelain, making for an incredible sight when you catch it in the right light.

Admission: THB 50 for foreigners
Transportation: Take the Chao Phraya express boat – Tha Tien Pier, and then take a ferry to the opposite side.

Safety and Security

SAFETY

Please read the following information to ensure your maximum safety.

In the unlikely event of an emergency, this information serves as life-saving advice.

The emergency exits are clearly marked and lit on every floor. The fire escape and emergency exit plan is mounted behind the guestroom door. Familiarise your location and the neighboring escape routes.

An emergency torchlight is available near your bedside cabinet. Should you have any questions, please contact our Guest Service Centre.

In case of heavy smoke, you may encounter difficulties in locating these emergency exits, so please take the time to take note of the following areas:

- Count the number of doors between your guestroom door and emergency exits, you will find the closest emergency exit.
- Observe the location of the fire extinguisher/hoses and manual push button/break glass alarm along the corridor

If you detect a fire:

- Activate the nearest manual push button/break glass alarm.
- Contact the Guest Service Centre.
- Leave the building by using the nearest emergency exit staircase and do not use the elevator. Please take your guestroom key card with you.
- Close door(s) if unable to leave your guestroom and place wet towels around door gaps.
- In case of small fire, you may try to extinguish it and report your action to the Emergency Centre at extension 1919 or 0.

If evacuation is required:

- Take your guestroom key, stay calm and proceed to the guestroom door.
- Feel the door handle, do not open the door if the handle is hot, it means fire is at the back of the door. If not, open it carefully, but be ready to close it immediately.
- If there is smoke in the corridor, stay low and keep a wet cloth over your nose and mouth.
- Proceed to the nearest emergency exit. Stay calm and always hold the handrail when using the staircase.
- If the nearest exit is blocked, return to your guestroom or to the rooftop or to the ground level and wait for rescue.
- Never attempt to use the elevator in case of fire.
- Please gather at the main entrance as the fire-evacuation point after evacuating from hotel building.

For disabled guests who require assistance:

- Advise the hotel reception personnel upon check-in of your disability or as soon as possible thereafter.
- In case of emergency, call the Guest Service Centre or activate the manual alarm button for assistance immediately.

If you must stay in your room:

- Do not panic.
- Turn off the air-conditioning.
- Fill the bath-tub with water, soak towels and linens.
- Contact the Guest Service Centre and indicate your location.
- Place wet towels and sheets around door gaps and air vents.
- If smoke still enters your guestroom, keep a wet cloth over your nose and mouth.

If a fire starts in your room:

- Take your room key and evacuate the guestroom immediately.
- Close the door securely behind you.
- Activate the manual push button/break glass alarm and notify your immediate neighbours.
- Call the Guest Service Centre at the nearest telephone to report the fire. Walk to safety via the emergency exit to the fire evacuation points at the hotel main entrance.
- Do not use the elevator.

SECURITY

Information and Assistance

Our desire is to make your visit enjoyable and free from any unpleasant incidents. The hotel is patrolled regularly by our security personnel. If you notice any suspicious activity or you are in need of any assistance, please contact the Guest Service Centre and ask for the Duty Manager.

Guestroom Key

It is not necessary to deposit your guestroom key at the reception desk each time you leave the hotel. However, please return the key to the reception desk upon check-out.

Door Locks

Our rooms are fitted with an additional security chain or door latch. This chain or latch is activated from inside of your room. It is recommended that you use this feature whenever you are inside your room, especially upon retiring.

Observation Port

Your guestroom door is equipped with an observation port which permits you to see the corridor outside your guestroom without opening the door. Before opening your door, please use the observation port to determine who is seeking entry. Your cooperation is sought in ensuring that you only open your door for Shangri-la Hotel staff that can be identified by their uniforms, name tags and identification cards. If you are in doubt of anyone's identity, call the Guest Service Centre and ask for the Duty Manager.

Room Number

To ensure privacy, hotel personnel are instructed not to give out guestroom numbers of registered guests. You may be connected directly to the guest's room by giving the name of the guest to the Guest Service Centre. If you don't want to be disturbed, please tell the Service Centre staff to put you as Confidential Stay.

Valuables

An electronic locker is available in your guestroom for non-valuable items. Do not use simple numbers like '123456' for the locker combination. For your valuables, safe deposit boxes are provided free of charge at the Front Desk. We regret to inform you that the hotel cannot be held responsible for valuables kept in the guestroom.

Visitors To Your Room

According to local laws, all visitors are requested to leave the guestroom by 9pm. Please register overnight visitors you may have at the Front Desk.

The information and recommendations contained in this compendium have been compiled from sources believed to be reliable and present the best current opinions on the respective subjects. There is no warranty/guarantee representation as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this publication, or that other additional measures may not be required under particular or exceptional conditions or circumstances.

Environmental, Health and Safety Policy

Shangri-La Bangkok is an environmentally, health- and safety-conscious hotel providing accommodation, food and beverage services to a varied clientele in a manner that best role as a good corporate citizen.

The following is the environmental, health and safety (EHS) policy statement of Shangri-La Bangkok, which serves as the basis for its Environmental, Health and Safety Management System in accordance with the ISO 14001 and ISO 45001 Standards.

1. Adopt the highest environmental standards in all areas of operation, meeting and exceeding all relevant legislative requirements.
2. Continually assess the environmental impact of all our operations and assist in developing solutions.
3. Minimise waste by evaluating operations and actively promote recycling both internally and amongst customers and suppliers.
4. Ensure that water and energy are used responsibly and conserved through innovative practices and procedures.
5. Purchase sustainable products, for example, recycled or low-environmental-impact products, wherever feasible.
6. Continually improve the health and safety of our colleagues through programmes and controls to enable them to carry out their jobs in a safe and healthy workplace.
7. Implement a training programme to raise staff and business partners' awareness of environmental, health and safety issues.
8. Maintain safe and healthy working conditions and implement emergency procedures.

นโยบายสิ่งแวดล้อม สุขภาพ และความปลอดภัย

โรงแรมเชงกรี-ลา กรุงเทพฯ ให้ความสำคัญในสิ่งแวดล้อม สุขภาพ และความปลอดภัยในการให้บริการห้องพักอาหารและเครื่องดื่มแก่แขกทุกท่านด้วยวัตถุดิบที่ปลอดภัยและเป็นมิตรต่อสิ่งแวดล้อม ในขณะที่เดียวกันก็ยังคงรักษามาตรฐานในการให้บริการลูกค้า และมีความรับผิดชอบในหน้าที่พลเมืองที่ดี

นโยบายด้านสิ่งแวดล้อม สุขภาพ และความปลอดภัย ของโรงแรมเชงกรี-ลา กรุงเทพฯ เป็นระบบการจัดการด้านสิ่งแวดล้อม สุขภาพ และความปลอดภัยตามมาตรฐานของ ISO 14001 และ ISO 45001

1. เลือกใช้มาตรฐานสูงสุดด้านการรักษาสิ่งแวดล้อมในทุกส่วนของการดำเนินงาน เพื่อให้เป็นไปตามข้อบังคับหรือกฎหมายที่เกี่ยวข้อง
2. ติดตามและประเมินผลกระทบต่อสิ่งแวดล้อมจากการดำเนินงานอย่างต่อเนื่อง และสนับสนุนให้เกิดการแก้ไขปัญหาและผลกระทบนั้นๆ
3. ลดปริมาณขยะหรือของเสียโดยการประเมินจากผลการดำเนินงาน รวมทั้งสนับสนุนให้พนักงาน แขก และผู้ทำธุรกิจร่วมให้ความสำคัญกับการรีไซเคิล
4. มีการใช้น้ำ และพลังงานอย่างเหมาะสม โดยการนำขั้นตอนการปฏิบัติที่เป็นนวัตกรรมใหม่มาประยุกต์ใช้เพื่อให้เกิดประโยชน์สูงสุด
5. เลือกซื้อผลิตภัณฑ์ที่มีความคงทนคุณภาพดี และเป็นมิตรกับสิ่งแวดล้อม อาทิเช่น ผลิตภัณฑ์รีไซเคิล หรือผลิตภัณฑ์ที่ก่อให้เกิดผลกระทบต่อสิ่งแวดล้อมน้อยที่สุด
6. ดำเนินการปรับปรุงอย่างต่อเนื่อง ส่งเสริมให้เกิดการควบคุมดูแลและป้องกันความเสี่ยงที่อาจเกิดขึ้นจากการทำงาน เพื่อให้พนักงานสามารถปฏิบัติหน้าที่ได้อย่างปลอดภัย
7. มีการฝึกอบรมให้กับพนักงานและบุคคลที่เกี่ยวข้องในเรื่องของการรักษาสิ่งแวดล้อม สุขภาพ และความปลอดภัย
8. มีการควบคุมความปลอดภัยในการทำงาน รวมถึงการจัดเตรียมขั้นตอนเพื่อรองรับกรณีมีเหตุฉุกเฉิน

เรียน แขกผู้เข้าพัก

ประกาศ

1. โรงแรมจะรับผิดชอบต่อทรัพย์สินของผู้เข้าพัก กรณีเกิดความสูญหายหรือเสียหาย ดังนี้
 - 1.1 การสูญหายหรือเสียหายที่เกิดขึ้นในโรงแรม
 - 1.2 หากทรัพย์สินที่สูญหายหรือเสียหายตามข้อ 1.1 เป็นประเภทเงิน ทอง ธนบัตร ตั๋วเงิน อัญมณี หรือของมีค่าอื่นๆ โรงแรมจะรับผิดชอบไม่เกิน 5,000 บาท เว้นแต่ผู้เข้าพักจะได้ฝากและแจ้งราคาแห่งทรัพย์สินนั้นไว้กับโรงแรม
2. โรงแรมขอสงวนสิทธิ์ในความรับผิดชอบ หากความสูญหายหรือเสียหายดังกล่าวเกิดขึ้นเพราะเหตุดังต่อไปนี้
 - 2.1 เหตุสุดวิสัย
 - 2.2 เหตุแห่งสภาพของทรัพย์สินนั้นๆ
 - 2.3 เป็นความผิดของผู้เข้าพัก บริวาร หรือบุคคลที่ผู้เข้าพักให้การต้อนรับผู้นิรภัยของโรงแรม เปิดให้บริการตลอด 24 ชั่วโมง โดยสามารถติดต่อขอรับบริการได้ที่แผนกต้อนรับส่วนหน้า

Dear Guest,

1. The Hotel can be held responsible for a guest's property in case of loss or damage only on the following terms:
 - 1.1 The loss or damage occurs in the hotel.
 - 1.2 If the property that is lost or damaged in accordance with article 1.1 is proven and it is money, gold, travellers cheques, jewellery or other valuable items, the Hotel shall take responsibility for an amount or value not over 5,000 Thai Baht unless the guest has declared the property and its value, deposits it with the Hotel and has received evidence of deposit.
2. The Hotel shall not be liable for any loss or damage in the following cases:
 - 2.1 The case is beyond the control of the Hotel.
 - 2.2 The existing condition of the article is damaged or old, etc.
 - 2.3 The loss or damage is due to fault/action by the guest or the visitor. Safe Deposit Boxes are available free of charge 24 hours a day at the Front Desk.



THANK YOU

for choosing Shangri-La Bangkok.

We trust that you enjoyed your experience with us. The highest compliment we could receive is your referral to the rest of the world. We would be grateful for your review and comments.

