

## Safety Features of the Hotel

Shangri-La Hotel, Zhongshan offers unsurpassed advantages in the unlikely event of a crisis.

### WATER

The Hotel tanks hold 600,000 liters of potable water, which allows the Hotel to operate for 36 hours without resupply. All potable water is treated using modern technology and produces a high standard water quality.

### FOOD

The Hotel has storage capacity for enough fresh food and dry goods that can feed in-house guests and staff in the event of any crisis. In order to ensure that we can accommodate this plan, the Hotel has installed sufficient cold room and freezer storage space in the kitchens.

### FUEL AND POWER

The Hotel has two separate incoming supplies from the municipal government. We also have a stand-by power generator capable of producing 1250 KVA which operates all emergency systems in the event of any power failure.

### FIRE AND LIFE SAFETY

The Hotel is entirely protected with smoke detectors including all guest rooms.

The Hotel is also protected by fire sprinklers including guest rooms and fire hose reels, which automatically activate in a fire situation.

This system is regularly tested by our on site Fire Life Safety Officer as well as the local authorities. An emergency public address system covers all areas of the Hotel with multilanguage tapes for evacuation communication.

### SAFETY PREPAREDNESS

The Hotel has comprehensive emergency plans that have been developed to respond to emergency situations that may occur. Regular fire training is conducted, and twice a year an evacuation drill of the building is performed.

The Hotel is covered extensively with security surveillance cameras to assist our security team in protecting our guests and staff. We also conduct 24 hours a day security patrols.

### GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



**Shangri-La hotel**

ZHONGSHAN, CHINA