

## Safety Features of the Hotel

### WATER

The hotel's drinking water is treated and processed by the Sydney Water Board, which uses ISO (International Organisation of Standardisation) approved treatment and testing methods to monitor the water quality. Sydney's water supply is renowned for its high quality and is treated by the local water authority on a continuous basis. The hotel's water supply is filtered at point of entry to 5 microns to remove any suspended solids. No further treatment of the potable water is done. The hotel has enough stock of bottled water to supply 1,000 people for up to 2 days.

### FOOD

Sydney, being a major city, fresh food and produce are readily available. Food stock and produce orders are placed late in the afternoon, for produce required for use the following day. The hotel has sufficient supply of fresh food and dry goods in stock to feed 1,000 people 3 times a day for 2 days in case of an emergency.

### FUEL AND POWER

The hotel has 1 x 500k VA diesel powered generator for essential service only. Sufficient diesel oil is stored for the hotel's diesel power generators and boilers. Sydney has a reliable power and gas supply. In an emergency situation, the hotel is equipped with sufficient back up power. The hotel system complies with local standards and is certified annually. An extensive emergency lighting system is in place.

### FIRE AND LIFE SAFETY

The hotel is equipped with a comprehensive fire protection system which includes smoke detectors throughout the building including all guest rooms, sprinkler systems and magnetic door release

mechanisms. There is a dedicated Life Safety System Co-ordinator in the hotel whose responsibility is to ensure all hotel staff are fully trained in emergency procedures. Twice a year, fire evacuation drills are conducted together with the assistance and supervision of the NSW Fire Brigade. In addition, there are 3 fire drills per month following the company policy. A weekly fire and safety inspection is also completed every Thursday. Fire hydrants and equipment are tested monthly by the hotel's Security Department. All fire systems, doors, EWIS, extinguishers, range hoods, sprinklers and smoke detectors are checked in accordance with local legislation.

### SECURITY

To provide a safe environment for all guests, the hotel is patrolled by state licensed and trained security officers, all of whom have first aid accreditation. These officers are backed by a manned security control room which has 24 hour CCTV coverage of the hotel and a comprehensive alarm and access control system.

### Location and Transportation

- The hotel is approximately 20 minutes or 15 kilometres from Sydney's Kingsford Smith Airport.
- The hotel has access to a fleet of limousines and/or mini-buses that can be utilised 24 hours.

### GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



**Shangri-La hotel**

SYDNEY