

Safety Features of the Hotel

Traders Hotel, Shenyang is located in He Ping District, the business and shopping district of Shenyang. The hotel is a 24-story building with 520 guestrooms and suites as well as 44 service apartments.

WATER

The hotel tanks hold 800m³ of water, which allows the hotel to operate for 36 hours without re-supply.

ELECTRICITY

The hotel has two separate incoming supply lines from the municipal government as well as one standby power generation plant capable of producing 1500 KVA, which operates within 8 seconds of a power failure.

HEATING / HOT WATER

The hotel has its own hot water generation system.

SMOKE DETECTORS

The hotels is protected with smoke detectors, including all guestrooms.

FIRE SPRINKLER SYSTEMS / FIRE HOSE REELS

Sprinklers including those located in guestrooms and fire hose reels, automatically activate pumps when water is released, protect the entire hotel. The system is regularly tested by our Fire Life Safety System Officer, who assures that the system is fully functional and maintained to operate as required.

EMERGENCY PUBLIC ADDRESS SYSTEM

Our emergency public address system covers all areas of the hotel and is automatically activated in an emergency.

FOOD

The hotel has extensive storerooms and refrigeration facilities, which contain food supplies for many days. In an emergency situation we are able to cook food by utilizing steam or electricity. We are the only hotel in Shenyang that is HACCP compliant and this is strongly supported by our own Shangri-La Food Safety Management System.

SECURITY / PREPAREDNESS

The hotel is proactive in operation to provide a safe and secure environment for our customers. Management and our entire hotel staff are all partners to ensure that safety and security standards are never compromised and have priority over any other issues.

The hotel's security team is fully manned round the clock.

In addition, closed circuit cameras are strategically positioned in public and staff back of the house working areas. Security audits are being carried out each year by our corporate office, this assists us in ensuring that all safety and security standards are fully complied with.

A comprehensive Fire, Life, Safety Policy has also been prepared by the hotel and is in compliance to the Local and International Fire Safety Standards.

Safety features are well maintained throughout the hotel by our Fire Life Safety Officer who oversees the operation and maintenance of the systems.

There is an emergency evacuation plan with procedures explaining to guest what to do in case of an emergency placed in all guestrooms behind the room entry door. Fire evacuation drills are conducted twice a year with the involvement of guests, staff and the local Fire Bureau.

GUEST SAFETY & SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



TRADERS HOTEL
S H E N Y A N G
By Shangri-La