

Safety Features of the Hotel

Pudong Shangri-La, Shanghai is an internationally recognized five-star business hotel located in the Pudong District of Shanghai, PRC.

The staff and management of the Hotel are committed to maintain a high level of safety and comfort to all guests and visitors in our Hotel while providing a high standard of service for which Shangri-La is known.

WATER

Fresh water for the Hotel is supplied through the Shanghai municipal supply network. It then goes through sand filters, carbon filters and UV sterilizers in the Hotel plant rooms so that the treated water meets WHO as well as local standards for drinking water. Water tests are carried out at predetermined intervals to ensure water quality is in compliance with local standards. Our in-house storage tanks can maintain water supply to the building occupants for 48 hours in the unlikely event of a municipal water supply failure.

FUEL AND POWER

The Hotel has a dual source electrical supply system, which ensures that power supply to the Hotel can be maintained even if a malfunction should occur to one of the power supply lines. Even if both power supply lines fail, we still have a diesel engine driven emergency generator of 1800KVA. The generator can provide power for all essential lighting, fire detection and public announcement systems, life safety systems and security systems as well as guest elevators for evacuation. The fuel oil tank of the emergency generator can maintain the generator running for 6 hours.

FIRE AND LIFE SAFETY

The Hotel has a fully automatic fire detection and alarm system, which will send a fire alarm signal to the Hotel's Fire Control Center in event of a fire.

Our in-house emergency response team is fully trained in fire fighting procedures. The Hotel is fully equipped with sprinklers and with fire hose reels to supplement the fire services hydrant system used by Shanghai Fire Services personnel. The local Fire Services Brigade is close by our Hotel and can arrive within 5 minutes after the fire alarm is sounded. The fire exit staircases are all provided with smoke lobbies, which are pressurized during a fire emergency for safe evacuation of the occupants. The Hotel employs a full-time Life Safety System Officer dedicated to ensuring the proper operation and maintenance of the fire safety equipment. The officer also conducts regular fire safety training to our staff.

SECURITY

The Hotel has a team of experienced Security Officers who maintain round-the-clock patrol of the Hotel premises. The Hotel has also installed an advanced digital surveillance system covering all public areas in the Hotel to help maintain the safety and security of the property. The system comprises digital cameras capable of high quality color picture recording. We also keep a very close relationship with the local Public Security Bureau, which responds to all calls.

FOOD

Pudong Shangri-La, Shanghai at all times maintains a high standard for food hygiene and sanitation. The Hotel has a full-time food safety and hygiene officer to inspect food hygiene. We also consistently achieve high scores in the Shangri-La Food Safety Management System, a Shangri-La programme for ensuring food safety standards in the group's hotels.

GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



Pudong Shangri-La

SHANGHAI

33 Fu Cheng Lu, Pudong, Shanghai 200120, China

Tel: (86 21) 6882 8888 Fax: (86 21) 6882 6688 E-mail: slpu@shangri-la.com Website: www.shangri-la.com