

Safety Features of the Hotel

Shangri-La Hotel, Qingdao is an 18-story building with 502 guestrooms and suites.

WATER

The hotel has a total combined potable water storage capacity of 800 cubic meters constantly refreshed and supplied by the city's main system. The water allows the hotel to operate for 48 hours without re-supply.

FIRE SYSTEM

All guestrooms are equipped with smoke detectors and sprinklers, and are regularly maintained by our Fire Life Safety Officer. The guestrooms are directly connected to the addressable fire alarm control panel at the Fire Control Center that is staffed 24 hour a day. A full evacuation fire drill is conducted twice a year to ensure all hotel employees are well trained in fire control procedures. We also conduct monthly fire response drills.

FOOD SAFETY

Shangri-La Hotel, Qingdao employs a full-time hygiene specialist. The hotel is focused on providing the highest possible standards of food preparation for its guests.

ELECTRICITY

The hotel has fully operational and regularly tested power generators. The capacity of this system is 1200 kilowatts and is sufficient to provide energy for essential lighting and power, including fire detection and protection systems. The fuel storage capacity for the power generating sets is sufficient to last more than 10 days at full load without refilling.

CRISIS MANAGEMENT

Executive Managers of the hotel are trained and rehearsed to respond to, as well as manage, crisis situations that may arise. Full and detailed emergency response plans are reviewed and updated annually in order to constantly improve the level of professionalism and execution should the need arise. At the same time, the hotel staff is trained and rehearses emergency plans and procedures on a regular basis. This applies to periodic classroom refresher courses as well as the actual response and evacuation drills.

GUEST SAFETY & SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



Shangri-La hotel

QINGDAO, CHINA

9 Xiang Gang Zhong Lu, Qingdao 266071, China

Tel: (86-532) 388 3838 Fax: (86-532) 388 6868 E-mail: slq@shangri-la.com Website: www.shangri-la.com