

Safety Features of the Hotel

Putrajaya Shangri-La provides a safe and secure environment for our guests while they stay or dine in the hotel.

WATER

The hotel's domestic water tank has a capacity to cater for one day's water consumption. It has unlimited supply of fresh water drawn from the Public Utility. The Water Department will supply water to our hotel as first priority in case of emergency situations. In addition, the hotel has enough stock of mineral water supply for up to one week.

FOOD

In case of any emergency situation, the hotel has sufficient fresh and dry food stock to feed 300 people three times a day for up to three days.

FUEL AND POWER

The hotel's generator set is able to provide emergency electrical power for up to three consecutive days for emergency lighting, fire safety and security systems.

SECURITY

The Putrajaya Shangri-La is strategically located in a green hilltop enclave overlooking the heart of Putrajaya, Malaysia's 21st century garden city, which houses the new Federal Government Administrative Centre. The hotel is ideally situated between the Prime Minister's Office and the majestic Royal Palace. Due to this exclusive location, Putrajaya Shangri-La works very closely with the local enforcement authorities. This assures our guests that the hotel premises are secure and consistently under close

surveillance. The Police Force in Putrajaya has a total of 300 fully trained officers with 24 hours patrol rounds within the city perimeters.

The following security measures and systems are in place:

- Fully trained security officers provide security on the hotel premises 24 hours daily
- CCTV system that is monitored 24 hours daily
- Fire Life Safety System:
 - Fire alarm monitoring system
 - Sprinkler system
 - Fire hose reel
 - ABC/C02 portable type fire extinguishers
- The police station and hospital are located within five kilometers of the hotel
- The hotel has the capability to increase security levels at any time if necessary
- Fully trained Emergency Response Team (ERT)
- Fire extinguishers, hose reels and staff who are trained to use them
- The Fire Brigade Department is located within five kilometers from the hotel

The Putrajaya Fire Brigade is fully equipped with the best fire fighting equipment in the country, with a total of 120 fireman and officers on duty 24 hours a day.

GUEST SAFETY & SECURITY

Shangri-La Hotels & Resorts would like to assure every guest of our commitment to their personal safety and security.



Putrajaya Shangri-La

MALAYSIA

Taman Putra Perdana, Presint 1, 62000 Wilayah Persekutuan Putrajaya
Tel (603) 8887 8888 Fax (603) 8887 8889 Email: slpt@shangri-la.com