

Hotel Fact Sheet



Shangri-La's

**Rasa Sayang Resort & Spa**

PENANG, MALAYSIA

## LOCATION

Located on the renowned Batu Feringgi Beach, the Shangri-La's Rasa Sayang Resort and Spa covers 30 acres of lush gardens nestled between the sea and Penang's emerald green hills. The hotel is 45 minutes from Penang International Airport.

## ACCOMMODATION

The resort comprises 304 elegant and spacious guestrooms and suites, each with breathtaking views of the sea, grounds or gardens.

## GUEST ROOMS

### GARDEN WING

Categories	Rooms	Area(m <sup>2</sup> )
Deluxe Seafacing Room	136	42
Deluxe Seaview Room	39	42
Studio Room	4	66
Executive Room	5	76
Terrace Suite	2	114
Junior Terrace Suite	2	100
Penang Suite	1	105

### RASA WING

Categories	Rooms	Area(m <sup>2</sup> )
Rasa Superior Room	30	40
Rasa Deluxe Room (with private garden)	26	44
Rasa Premier Room	52	62
Rasa Deluxe Suite	5	84
Rasa Premier Suite	1	119
Presidential Suite	1	242

## GUEST ROOM FEATURES

- 24-hour room service
- Broadband Internet access
- Mini-bar and coffee / tea-making facilities
- Executive writing desk
- In-house movie channels / Satellite / cable television
- IDD telephone and voice mail

## RASA WING PRIVILEGES

- Private veranda and garden (Rasa Deluxe Rooms)
- Balcony with private soaking tub (Rasa Premier Rooms)
- Complimentary champagne, wine, cocktail, juices, canapés and Hi-Tea at the Rasa Wing Lounge
- A la carte breakfast at the Feringgi Grill or Buffet Breakfast at the Spice Market Cafe
- In-room, express check-in and check-out
- Personal butler service
- Bath service
- Personalised stationery and fax machine



## CHI, THE SPA AT SHANGRI-LA

In a tranquil, ocean-front corner of the resort, CHI consists of eleven private spa villas built under soaring, centuries-old rain trees. Inspired by traditional Asian healing philosophies, CHI gives you the luxury of personal space to indulge your senses, soothe your body and revitalise your spirit. Decorated in CHI's distinctive style of Tibetan and Himalayan influences, the spa design at Rasa Sayang Resort incorporates indigenous Malay and Peranakan influences. A spacious yoga pavilion is also available, with resident yoga master.

## RECREATION FACILITIES

- Two swimming pools
- Par-3 executive golf course
- Floodlit tennis courts
- Children's swimming pool
- Children's playground

## BUSINESS CENTRE

The full-service business centre is available around the clock for secretarial, translation and courier services. A wide selection of private meeting rooms, all equipped with state-of-the-art audio-visual equipment, is also available.

## OTHER SERVICES AND FACILITIES

- Florist
- Foreign exchange counter
- Baby-sitting / child-care
- Gift shop
- Beauty salon
- Car rental
- Same-day laundry and valet service
- Cigar shop
- Complimentary scheduled shuttle service to George Town
- Parking facilities
- Photo processing service
- Postal and courier service
- Limousine service
- Travel and tour desk
- Clinic

## RESTAURANTS AND BARS

### RASA WING

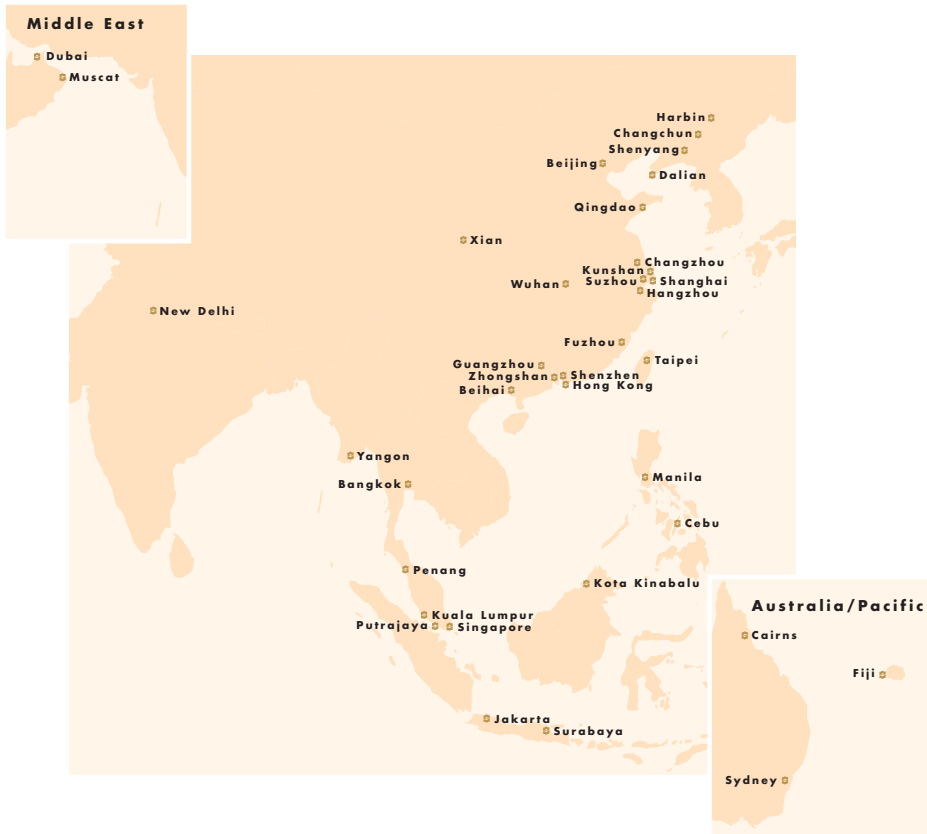
Restaurant / Bar	Capacity	Location	Cuisine
Feringgi Grill	82	Mezzanine Floor	Continental
Feringgi Grill Private Room I	20	Mezzanine Floor	Continental
Feringgi Grill Private Room II	8	Mezzanine Floor	Continental
Ferniggi Bar	55	Mezzanine Floor	Beverages and snacks
Cigar Room	16	Mezzanine Floor	-
Tepi Laut (Bar & Restaurant)	Deck 20 / Bar 16	Beachfront	Beverages and snacks

### GARDEN WING

Restaurant / Bar	Capacity	Location	Cuisine
Spice Market Café (aircond)	108	Ground Level	Asian / International
Spice Market Café (non aircond)	96	Ground Level	Asian / International
Spice Market Café (outdoor)	66	Ground Level	Asian / International
Lobby Lounge	82	Lobby	Beverages and snacks
Pinang (Bar & Restaurant)	Deck 96 / Bar 23	Poolside	Beverages and snacks

## BANQUET AND CONFERENCE ROOMS

Venue	Capacity					Dimensions (m)	Area (m <sup>2</sup> )	Ceiling Height (m)
	Reception	Theatre	Banquet	Classroom	Boardroom			
Pelangi Ballroom	700	700	300	260	-	30 x 15	504	4.5
Pelangi I	350	300	150	110	-	16.8 x 15	252	4.5
Pelangi II	350	300	150	110	-	16.8 x 15	252	4.5
Ballroom Foyer	-	-	-	-	-	6.47 x 37.72	244	-
Damai Room	250	180	140	90	-	16.2 x 12.3	200	2.4
Damai I	120	90	70	45	-	8.1 x 12.3	100	2.4
Damai II	120	90	70	45	-	8.1 x 12.3	100	2.4
Mesra I	-	-	-	-	12	4 x 8.4	34	2.4
Mesra II	-	-	-	-	12	4 x 8.4	34	2.4
Mesra III	-	-	-	-	12	4 x 8.4	34	2.4
Kasih I	10	19	-	-	-	4.2 x 6.3	27	2.4
Kasih II	25	25	-	-	-	4 x 8.5	34	2.4
Kasih III	10	19	-	-	-	4.1 x 6.11	26	2.4
Sayang Room	200	150	120	60	-	17.1 x 9.1	155	2.5
Sayang I	100	80	60	35	-	9.1 x 9.1	83	2.5
Sayang II	80	70	50	25	-	7.9 x 9.1	72	2.5
Sayang III	120	90	70	45	-	11.5 x 9.1	105	2.5
Boardroom	-	-	-	-	12	-	-	2.5
Bintang I	200	150	100	60	-	9.15 x 15.8	145	2.5
Bintang II	120	90	70	45	-	9.15 x 13.65	125	2.5
Bintang Foyer	-	-	-	-	-	7.5 x 15.2	114	2.5



## Worldwide Reservations

For reservations, please contact our reservations offices, your travel consultant or book on-line at:

**[www.shangri-la.com](http://www.shangri-la.com)**

All numbers are TOLL-FREE  
except where indicated.

AUSTRALIA		1 800 222 448	MALAYSIA	1300 88 7388
AUSTRIA		0800 29 1619	MEXICO	001 800 514 2878
BAHRAIN		8000 4002	NETHERLANDS	0800 022 4038
BELGIUM		0800 711 03	NEW ZEALAND	0800 442 179
CANADA		1 866 344 5050	NORWAY	800 18 225
MAINLAND CHINA	Northern Provinces <sup>†</sup>	10 800 852 5900	PHILIPPINES	00 800 8388 8388
	Southern Provinces <sup>#</sup>	10 800 152 5900	SAUDI ARABIA**	1800 65 // 2 // 6738 4532
HONG KONG*		2331 6688	SINGAPORE	001 800 8388 8388
DENMARK		8088 5399	SOUTH AFRICA	0800 999 007
EGYPT**	365 6065 // 2 // 6738 3104		SOUTH KOREA	00798 601 8228
FINLAND		0800 11 6073	SPAIN	900 997 068
FRANCE		0800 90 8153	SULTANATE OF OMAN	800 708 102
GERMANY		0800 181 8026	SWEDEN	020 795171
INDIA		000 800 600 1107	SWITZERLAND	0800 561 185
INDONESIA		001 803 606 280	TAIWAN	008 0185 5818
ITALY		800 786 567	THAILAND	1 800 06 0020
JAPAN		0034 800 40 7744	UNITED ARAB EMIRATES	800 0600 0201
		0120 06 7744	UNITED KINGDOM	0800 028 3337
MACAU		0800 880	UNITED STATES OF AMERICA	1 866 565 5050

<sup>†</sup> including Beijing, Tianjin, Northeast Provinces

<sup>#</sup> including Shanghai, Guangdong, Sichuan, Xian

\* Non toll-free number

\*\* Two stage toll-free number

**GDS Chain Code: SG**



Shangri-La's

**Rasa Sayang Resort & Spa**

PENANG, MALAYSIA

Batu Feringgi Beach, 11100 Penang, Malaysia

Tel: (60 4) 888 8888 Fax: (60 4) 881 1800

E-mail: [rsr@shangri-la.com](mailto:rsr@shangri-la.com) Website: [www.shangri-la.com](http://www.shangri-la.com)