

Safety Features of the Resort

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.

WATER

The Resort receives water from the island-wide PWD supply. Additionally, all PWD water supplied to the Resort is treated through sand filters and UV filtering devices. In case of emergency, the Resort has enough water storage to supply the Resort for 7 days.

FOOD

The Shangri-La Food Safety Management System (SFSMS) is a food safety management system designed to provide safe and legal food to both internal and external customers by tracing the movement of all food through our establishment from the point of delivery to your table. SFSMS is based on HACCP. The aim of SFSMS is to help reduce hazards and should a biological, chemical or physical hazard be identified at a specific point within the flow of food, SFSMS ensures that the hazards can be traced, prevented, eliminated or reduced to safe levels.

In case of emergency, the Resort stocks enough fresh food and dry goods to provide meals for 7 days.

FUEL AND POWER

The Resort receives electricity from the island-wide FEA supply. In case of disruption, the Resort has 2 fully operational Caterpillar generators, capable of self-generating electricity to all facilities in the Resort for 7 consecutive days.

SECURITY

The Resort is located on a private island with a single entry point over a causeway. Access on and off the island is monitored by 24-hour security.

In addition, the Resort employs a private and independent security company to patrol the resort's premises. Security officers are employed throughout the resort to provide 24-hour coverage of all areas.

