

Safety Features of the Hotel

WATER

The hotel's water is treated and processed by the Dubai Water and Electricity Authority in accordance with British Standard 8800. The water is then further treated by the hotel's international standard water treatment process before being supplied to all guestrooms, apartments and public areas. The hotel has enough water in its tanks for three days of operation and is supplemented by bottled water.

FOOD

Shangri-La Hotels and Resorts developed the Shangri-La Food Safety Management System (SFSMS) in 2001 to ensure quality control and safe dining environments at all its properties. The food safety management system, which covers supplier standards, the cooking process, staff training and regular audits, ensures the same stringent hygiene standards are followed in each hotel the group owns and manages.

Based upon principles used in the food industry by the National Academy of Science (NAS), "Hazard Analysis and Critical Control Points", SFSMS involves analysing the catering operation beginning with the origin of ingredients through to the serving of the food to customers. Our hygiene and sanitation manager ensures the system is consistently implemented throughout the hotel.

The hotel has sufficient supply of fresh food and dry goods for up to two days in case of an emergency.

FUEL AND POWER

The hotel has two 650 KVA diesel powered generators for emergency lighting in the public areas and emergency systems back up power. Sufficient diesel oil is stored for the hotel's diesel power generators and boilers.

FIRE AND LIFE SAFETY

The hotel is equipped with a comprehensive addressable fire protection system, which includes wet and dry risers, smoke detectors, a sprinkler system and magnetic door releases. Twice a year, fire evacuation drills are conducted together with the assistance and supervision of the Dubai Fire Department.

SECURITY

The hotel has a team of fully trained security officers backed by surveillance equipment to further enhance its ability to provide a safe environment for all guests and staff.

Location and Transportation

- The hotel is approximately 15 minutes away from Dubai International Airport.
- The hotel has a fleet of limousines and minibuses that are available 24 hours a day.

GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



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