

## Safety Features of the Hotel

The Philippine Department of Tourism Regional Office in Cebu assures that the island is safe and the security and peace and order situation in Mactan island and the whole of Cebu Province remain at its best.

In the unlikely event of an emergency situation in Shangri-La's Mactan Resort and Spa offers unsurpassed advantages.

### GUEST SAFETY & SECURITY

Shangri-La's Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.

### WATER

The resort has its own desalination plant providing a steady and unlimited supply of drinking water. From a well situated below sea level, seawater is pumped through sand and fine filters to ensure that even the smallest particles are stained. The brine (saltwater) is discarded and the permeated water is then treated and chlorinated to make it potable. Built at a cost of US\$ 1.4 million, it is capable of producing an average of 900 cubic meters of potable water daily while the resort's daily average consumption is only 550 cubic meters.

### FOOD

The resort is fully stocked with food (fresh and dry) and other supplies good for 10 days. It maintains three major storerooms (refrigerated and dry) that can accommodate more than 15 tons of food.

### FUEL AND POWER

The resort has two caterpillar and two diesel generators with an electric-generating capacity of 3,600 kW. At any given situation, the resort is self-sufficient on electricity for up to seven days on generator power (lighting only).

### SECURITY

To ensure the safety of our guests within the resort, we have a strong security team assigned in key posts on 24-hour basis. The security team patrols the perimeter of the property at all times. The resort has also invested in the latest in close circuit camera technology to enhance and back-up the surveillance capability of our highly trained security force.

In addition, the Philippine Coastguard patrols the channels and seaways leading to Cebu and Mactan islands. This includes the body of water immediately fronting the resort.

It is important to note that the resort is no more than 15 minutes away from the international airport located on Mactan island. Lastly, the resort maintains a hotline number to the Philippines Airforce Base located in the island and to the local authorities in cases of emergency.

Should you need further inquiries you may call Shangri-La's Mactan Resort and Spa's Director of Communications at (63 32) 231 8276 or email [mac@shangri-la.com](mailto:mac@shangri-la.com).



Shangri-La's

**Mactan Resort & Spa**

CEBU, PHILIPPINES