

Safety Features of the Hotel

Shangri-la Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.

Traders Hotel, Beijing is an internationally recognized four-star business hotel managed by Shangri-La Hotels and Resorts. The Hotel is strategically located within the China World Trade Center complex.

The staff and management of the Hotel maintain a high level of commitment to the moral obligations of daily hosting several thousand guests, visitors and staff in our facility. Our efforts in maintaining an environment focused on the health, welfare and security of our guests will be found to be second to none.

SECURITY

The security management team is a seasoned group of security veterans with law enforcement experience as well as strong hospitality security experience. The Hotel security team is also working closely with guidance from the Beijing Public Security Bureau. Uniformed and un-uniformed security officers patrol the perimeters of the Hotel as well as within the building.

All these efforts are monitored controlled and dispatched from a central security command post, staffed and active twenty-four hours a day. From the same command post, staff is tasked to constantly monitor strategically located electronic surveillance from cameras located throughout the facility. Backing up these monitors is round-the-clock surveillance that includes recording systems. These records are kept to assist with maintaining the integrity of the security systems as well as offer assistance to support any investigations that may be required.

FIRE SYSTEM

All guestrooms are equipped with smoke detectors and sprinklers, regularly maintained by a certified fire systems engineering company. These safety facilities inside guestrooms are directly connected to the addressable fire alarm control panel at the 24-hour Fire Command Centre. The Hotel also has a full time Life & Safety Officer on staff.

FOOD SAFETY

In the face of environmental conditions and traditional practices fraught with hygiene and sanitation issues, Traders Hotel, Beijing employs a full-time food safety and hygiene specialist. More than any other hotel in the city, Traders Hotel, Beijing is focused on providing the highest possible standards of food preparation for our guests.

In the unlikely event of food supply disruptions, the Hotel has enough fresh food and dry goods stocked to feed 1,000 people for 3 meals a day up to 4 days.

CRISIS MANAGEMENT

Managers of the Hotel are trained and rehearsed to respond to, as well as, manage crisis situations that may arise. Full and detailed preparedness plans are reviewed and updated annually in order to constantly improve the level of professionalism and execution should the need arise. At the same time, this proactive approach to crisis management is carried through with the entire staff of the hotel. All staff are trained and rehearse emergency plans and procedures on a regular basis. This applies to periodic classroom refresher courses as well as actual response and evacuation drills. All members of the hotel security team as well as selected members of the engineering department are designated and trained as part of the hotel fire response team. These team members are equipped and prepared to strategically contain and suppress fire situations that may arise as a strong first response reaction squad. Drills are conducted monthly. Drills are also conducted for other non-fire emergency situations on a regular basis.

UTILITIES

The Hotel has a total combined water storage capacity of 260 cubic meters of water, constantly refreshed and supplied by the city main system. The water is internally stored in compartmentalized and reinforced sanitary reservoirs well within the secured perimeter and control of the hotel. Although water is certified potable, the Hotel has installed, as a redundancy, a series of ultra-violet light treatments to handle even the remote possibility of even the briefest slippage in supply standards.

As part of China World Trade Center, the Hotel power supply is provided by the Beijing City Power Supply Bureau. In view of its strategic importance, the China World Trade Center has 3 separate incoming power feeders to provide double redundancy in the power supply from the city. In addition, the Hotel has its own generator with generating capacity of 500 kilowatts providing sufficient power for emergency systems and essential lighting.



国贸饭店
Traders Hotel

BEIJING
AT CHINA WORLD TRADE CENTER
A SHANGRI-LA HOTEL

No.1 Jianguomenwai Avenue, Beijing 100004, China

Tel: (86-10) 6505 2277 Fax: (86-10) 6505 0818 / 0838 E-mail: thb@shangri-la.com Website: www.shangri-la.com