

## Safety Features of the Hotel

### WATER

The hotel has two large water tanks on its premises. High quality municipal water is softened and sterilized through UV sterilizers in the hotel, making it safe even for drinking. In addition, the hotel always carries enough stock of mineral water to supply 1,000 people for 7 days with a consumption of 1 litre per person per day.

### FOOD

Periodical checks, supervised by Beijing Food Hygiene Bureau on food safety are conducted to ensure hygiene and safety of food. The hotel has obtained certification from the Beijing Food Hygiene Bureau. The hotel also carries enough fresh food and dry goods to cater for 1,000 people 3 meals a day for 5 days.

### FIRE

The hotel is built to a high standard in fire protection, complying fully and in most cases, exceeding the standards stipulated by the Beijing Fire Safety Bureau. Fire compartmentation, fire protected corridors and stairs are built to comply with NFPA-101 (American fire standards).

The hotel has a very comprehensive testing and maintenance programme on all its fire safety equipment and systems. Fire drills and evacuations are conducted regularly to ensure all the staff are conversant with the procedure, and know exactly what to do to ensure guests and other associates safety when the need arises.

The hotel employs a qualified full-time Fire Life Safety Manager.

### ELECTRICITY & POWER

The hotel has a 1020KW Caterpillar standby generator, which is initiated whenever the mains power fails. It has sufficient capacity to power all the fire & life safety equipment, partial lighting and the essential services throughout the hotel premises. Flashlights are available in all guestrooms (under the night table) for guest convenience.

### SECURITY

All guestroom doors are equipped with safety latches and view glasses. The hotel is fully equipped with security tools, including state-of-the-art closed circuit digital camera monitoring system which carries 240 monitors. Certified security personnel are on duty 24 hours a day, with hourly patrolling and checking of all guest floors and public areas. The overall performance of the security team has been acknowledged and awarded by Beijing Security Bureau every year.

### PERSONAL COMFORT

The hotel has an agreement with an International Clinic for 24-hour health service. It is merely 80 metres away, within the same building complex. Should any doctor's advice be needed, please call our Service Centre at extension 0 for immediate assistance. Additionally a large number of the hotel's associates are trained in CPR and First Aid.

### GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.



Shangri-La's

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