

Safety Features of the Hotel

WATER

The hotel's drinking water is treated and processed by the city's Water Bureau, which uses the Chinese government's approved treatment and testing methods to monitor the water quality. The water is then further treated by the hotel's international standard water treatment process before being supplied to all guestrooms and public areas. The hotel has enough stock to provide for 400 people for up to three days.

FOOD

The hotel has sufficient supply of fresh food and dry goods in stock to feed 400 people three times a day for up to seven days in case of emergency. The hotel employs a full-time food safety and hygiene specialist. The detergent and sanitizer are provided by a renowned international chemical supplier. All fresh food is purchased from local reputable suppliers and delivered using careful procedures.

FUEL AND POWER

The hotel has a fully operational and regularly tested power generator. The generating capacity is sufficient to provide energy for all lighting and power, including fire detection and prevention systems. The fuel storage capacity for the power generating sets and boilers is sufficient to last three days at full load without refueling.

FIRE AND LIFE SAFETY

The hotel is equipped with a comprehensive fire protection system which includes wet and dry risers; smoke detectors; sprinkler system and magnetic door release, regularly maintained by a full-time Fire, Life,

and Safety Officer. Twice a year fire evacuation drills are conducted together with the assistance and supervision from the city's Fire Bureau. In addition, 740 sets of smoke masks are available for guests to use in all guestrooms, food and beverage outlets and offices.

SECURITY

The hotel has a team of fully trained security officers backed by digital, real-time recording surveillance equipment to further enhance its ability to provide a safe environment for all guests and staff. Uniformed security officers patrol the floors, corridors and the perimeters of the hotel 24 hours a day.

LOCATION AND TRANSPORTATION

- The hotel is conveniently located in Beihai City approximately 20 minutes or 25km away from Beihai Fucheng Airport.
- The hotel has limousines and shuttle buses that could be put to use 24 hours a day.

BOMB SHELTER

The hotel has civil defense shelters in case of riots and civil unrest.

GUEST SAFETY AND SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of its commitment to their personal safety and security.



Shangri-La hotel

BEIHAI, CHINA