

**Shangri-La Toronto Pet Policy**

Shangri-La Hotel Toronto is pleased to welcome pets. Guests will be required to sign this letter of acceptance of the policies noted below.

- Pets are restricted to dogs and cats only and must be small to medium size under 50lbs or 22 kilos, unless the prior written consent of management is received.
- 1 pet maximum per room.
- A cleaning fee of CA\$125.00 excluding HST per stay will be applied to cover the supplementary cost of cleaning following checkout. This charge does not apply to guide dogs.
- Pets must be in a crate while housekeeping or other hotel employees are in the room. Alternately, guests can contact the housekeeping department to arrange for a convenient time for daily service while the pet is absent.
- Pets should be leashed while on hotel property other than when in the guestroom or suite.
- Pet must comply with local legislation requirements.
- Pets should not be left unattended. Should a guest require a pet-sitter or pet supplies, they should contact the hotel to arrange any requirements in advance.
- Pets are not allowed in any food and beverage outlets, health club and pool areas within the hotel. This policy does not apply to guide dogs.
- Guests must always clean up after their pet on hotel property and in the neighborhood. Failure to comply could result in fines as per local by-laws.
- Barking must be controlled by the owner so as to not inconvenience other guests.
- Guests are responsible for all property damages and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage suffered as a result of the guest's pet.
- The hotel reserves the right to charge guest's account commensurate to the cost of such damages.

Please note the below City of Toronto By-Laws:

*No person owning, possessing or harboring a dog shall permit the dog to run at large or allow the dog to be on any street or in any public place unless it is under the full custody and control of a competent person by means of a leash not exceeding 2.5 meters in length.*

*The owner is responsible for removing any excrement deposited by the dog and depositing same in a suitable refuse container.*

Accepted and agreed to on this \_\_\_\_\_ day of \_\_\_\_\_, 2017.

Guest

Shangri-La Hotel, Toronto

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Please print name/title

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Please print name/title