

SAFETY FEATURES OF THE HOTEL

Shangri-La Hotel, Qingdao has 696 guestrooms and suites, and 13 fully-serviced apartment in the City Wing and Valley Wing.

WATER

The hotel has a total combined potable water storage capacity of 550 cubic metres in the City Wing and 800 cubic metres in the Valley Wing, constantly refreshed and supplied by the city's main system. The water allows the hotel to operate for 24 hours in the City Wing and 48 hours in the Valley Wing without re-supply.

FOOD

The hotel is focused on providing the highest possible standards of food preparation for its guests. In the case of environmental considerations and to keep ahead of hygiene and sanitation requirement, Shangri-La Hotel, Qingdao employs two full-time hygiene specialists to ensure that food safety and hygiene standards are continuously monitored.

FIRE AND LIFE SAFETY

All guestrooms are equipped with smoke detectors and sprinklers, and are regularly maintained and checked by our Fire Life Safety Manager. The guestrooms are directly connected to the addressable fire alarm control panel in the Fire Control Centre, which is staffed 24 hours a day. A full evacuation fire drill is conducted twice a year to ensure all hotel employees are well trained in fire control procedures.

POWER AND FUEL

The hotel has fully operational and regularly tested power generators. The capacity of this system is 1,200 kilowatts in City Wing and 1,440 kilowatts in Valley Wing, which is sufficient to provide energy for essential lighting and power, including fire detection and protection systems. The fuel storage capacity for the power generating sets is sufficient to last six days in City Wing and five days in Valley Wing at full load without refilling.

CRISIS MANAGEMENT

Executive managers of the hotel are trained and rehearsed to respond to and manage crisis situations that may arise. Full and detailed emergency response plans are reviewed and updated annually to constantly improve the level of professionalism and execution, should the need arise. At the same time, the hotel staff are trained and rehearsed in emergency plans and procedures on a regular basis. This applies to periodic classroom refresher courses and actual response and evacuation drills.

GUEST SAFETY AND SECURITY

The hotel would like to assure every guest of our commitment to their personal safety and security. The hotel has its own well-trained and experienced Security Team. The hotel's premises are monitored by a CCTV system and patrolled by security officers 24 hours a day, seven days a week.



SHANGRI-LA

HOTELS *and* RESORTS

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