

Hotel Fact Sheet



**Shangri-La hotel**

HANGZHOU, CHINA

## LOCATION

Shangri-La Hangzhou is conveniently located just 34km from the international airport and 5 minutes from downtown. The hotel overlooks the serene West Lake, in a city known as "paradise on earth".

## ACCOMMODATION

383 spacious guestrooms and suites located in 2 wings and 3 villas, amongst 40 acres of manicured gardens and tree-lined pathways. Non smoking rooms are available on request.

## GUESTROOMS

Categories	Rooms	Dimensions(m <sup>2</sup> )
<b>WEST WING ROOMS</b>	202	
Hillview	112	33
Gardenview	74	33
Premier	4	51
Executive Suite	8	72
West Lake Suite	4	92
<b>EAST WING ROOMS</b>	149	
Hillview	13	37
Gardenview	45	37
Lakeview	43	37
Premier	8	58
Executive Suite	4	51
West Lake Suite	7	92
Presidential Suite	1	222
Horizon Club Hillview	12	37
Horizon Club Lakeview	12	37
Horizon Club Premier	2	58
Horizon Club Executive Suite	1	51
Horizon Club West Lake Suite	1	92
<b>VILLA ROOMS (1-3)</b>	32	
Hillview	19	33
Executive Suite	11	92
Specialty Suite	2	222

## GUEST ROOM FEATURES

The high-ceilinged, luxuriously appointed rooms include:

- 24-hour room service
- Broadband Internet access
- Colour television
- Hairdryer
- Individually controlled air-conditioning
- International direct-dialing telephones
- In-room safety locker
- Mini-bar and refrigerator
- Tea and coffee making facilities



## HORIZON CLUB PRIVILEGES

On our Horizon Club floors, located in the East Wing the following exclusive benefits are provided:

- Complimentary afternoon tea and cocktails
- Complimentary breakfast
- Private lounge
- VIP check-in service

## BUSINESS CENTRE

Located in the lobby of the West Wing. Every business convenience is on offer including professional secretarial, translation, facsimile and photocopying services. Broadband Internet access, laptop computers and other office equipment as well as

6 meeting rooms are also available for rental.

## HEALTH CLUB AND RECREATIONAL FACILITIES

- Billiard room
- Floodlit tennis court
- Gymnasium
- Indoor swimming pool
- Jacuzzi
- Lakeside biking trails
- Mahjong rooms
- Massage facilities
- Outdoor jogging path
- Sauna
- Steam room

## OTHER SERVICES AND FACILITIES

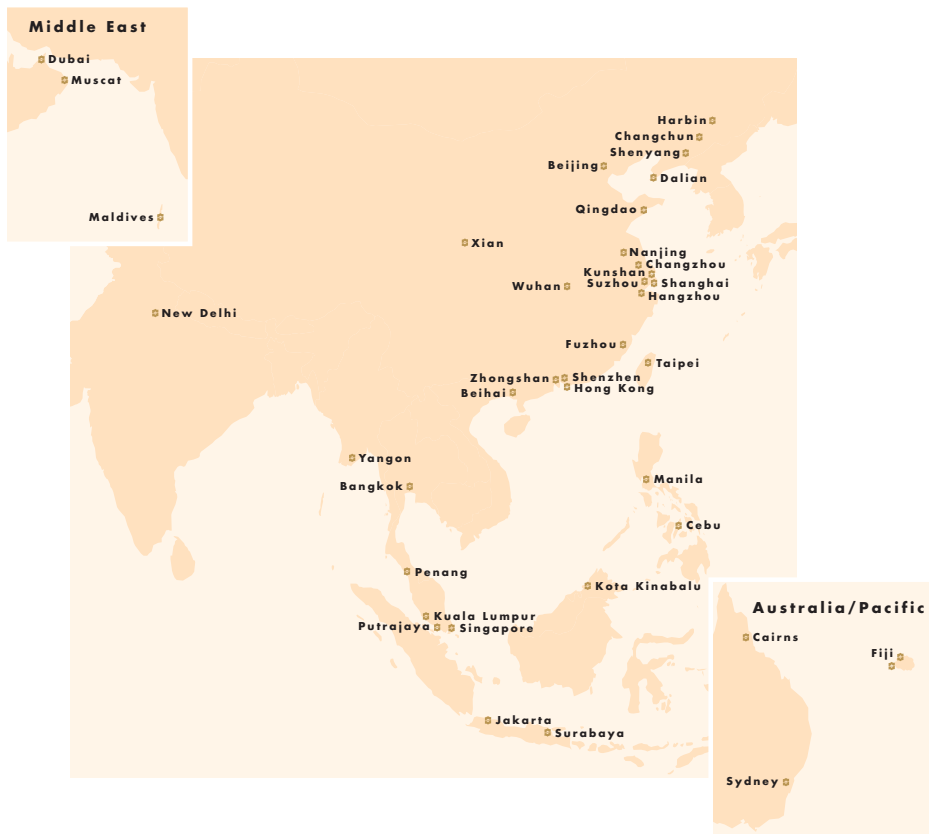
- Airport transfers
- Beauty salon
- Laundry service
- Outdoor parking
- Safe-deposit boxes
- Shopping
- Taxi service
- Tour desk

## FOOD AND BEVERAGE FACILITIES

Outlet	Cuisine	Capacity	Location
Peppino	Western Restaurant	80	East Wing Mezzanine Level
Lobby Lounge	Entertainment Drinks	40	East Wing Level I
Coffee Garden	International Buffet Restaurant	220	West Wing Mezzanine Level
Garden Bar	Entertainment Drinks	80	West Wing Level I
Shang Palace	Hangzhounese & Cantonese Cuisine	170 Plus 9 Private Rooms	West Wing Level III

## BANQUETS AND CONFERENCE FACILITIES

Name of Venue	Capacities				Dimensions (m)	Area (m <sup>2</sup> )
	Reception	Theatre	Banquet	Classroom		
<b>Auditorium Convention Centre</b>						
First Floor						
Main Hall	-	298	-	298	24.0 x 22.5	540
Main Hall 2 Floor	-	284	-	-	10.0 x 25.0	250
VIP Room	-	-	-	-	9.5 x 7.9	75
Stage	-	-	-	-	15.0 x 15.0	225
Second Floor						
Wishpond	80	100	80	80	17.4 x 10.2	177
Horizon	60	80	50	50	11.0 x 10.2	112
Blue Mountain	-	40	30	30	7.5 x 7.2	54
Moonlight	200	200	180	150	24.6 x 11.5	283
Third Floor						
Ballroom	300	300	300	180	24.6 x 20.6	507
Windsong	-	-	-	-	10.4 x 7.5	78
<b>East Wing Level 2</b>						
Narcissus	25	30	30	24	10.0 x 6.0	60
Long Jing	30	40	30	30	11.0 x 6.0	66
Chrysanthemum & Jasmine	50	60	50	42	13.5 x 6.0	81
Lotus Pond	180	180	150	120	23.9 x 12.2	292
Lily	70	90	60	60	14.2 x 9.9	141
Jade Spring	-	15	10	-	6.1 x 5.3	33
Isolated Hill	-	15	10	-	6.1 x 5.3	33
Bamboo	-	15	10	-	6.1 x 5.3	33
Xiling	-	15	10	-	6.1 x 5.3	33
Camellia	20	20	20	18	8.8 x 5.5	48
Begonia	20	20	20	18	9.0 x 5.5	50
Camellia & Begonia	50	60	50	42	17.8 x 5.5	98
Tulip	20	20	20	18	8.8 x 5.5	48



## Worldwide Reservations

For reservations, please contact our reservations offices, your travel consultant or book on-line at:

**[www.shangri-la.com](http://www.shangri-la.com)**

All numbers are TOLL-FREE  
except where indicated.

AUSTRALIA		1 800 222 448	MEXICO	001 800 942 5050
AUSTRIA		0800 29 1619	NETHERLANDS	0800 022 7538
BAHRAIN		8000 4002	NEW ZEALAND	0800 442 179
BELGIUM		0800 7 5118	NORWAY	800 11779
CANADA		1 800 942 5050	OMAN	800 708102
MAINLAND CHINA	Northern Provinces <sup>†</sup>	10 800 852 5900	PHILIPPINES	00 800 8388 8388
	Southern Provinces <sup>#</sup>	10 800 152 5900	SAUDI ARABIA**	1800 65 // 2 // 6738 4532
HONG KONG SAR*		2331 6688	SINGAPORE	001 800 8388 8388
DENMARK		800 18173	SOUTH AFRICA	0800 999 007
EGYPT**		365 6065 // 2 // 6738 3104	SOUTH KOREA	007 988 521 6888
FINLAND		0800 114495	SWEDEN	020 795171
FRANCE		0800 90 86 87	SWITZERLAND	0800 55 6333
GERMANY		0800 1 856649	TAIWAN	008 0185 5818
INDIA		000 800 600 1107	THAILAND	1 800 06 0020
INDONESIA		008 800 600 388	UNITED ARAB EMIRATES	800 0600 0201
ITALY		800 790818	UNITED KINGDOM	London* 0800 028 3337
JAPAN	Tokyo 03 Area*	03 3263 7071	UNITED STATES	1 800 942 5050
	Out of Tokyo 03 Area	0120 06 7744		
MALAYSIA		1300 88 7388		

<sup>†</sup> including Beijing, Tianjin, Northeast Provinces

<sup>#</sup> including Shanghai, Guangdong, Sichuan, Xian

\* Non toll-free number

\*\* Two-stage toll-free number

**GDS Chain Code: SG**

  
**Shangri-La hotel**

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