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Hotel Overview

An oasis of tranquility, relaxation and luxury in the heart of the city, Shangri-La Hotel, Bangkok officially opened its doors to guests in August of 1986. The hotel’s prime location on the famous Chao Phraya River, the “River of Kings,” contributed to its rapid popularity as a city-resort welcoming a wide range of guests including business travellers, tourists, and meeting and incentive groups.

The success of the first 25-storey Shangri-La Wing led to the opening in August 1991 of a smaller, more exclusive second tower, the Krungthep Wing. While benefiting from all the facilities of the main wing, the Krungthep Wing is an independent tower with its own reception and lobby.

Harmony, tranquility and elegance served as the inspiration for the design of Shangri-La Hotel, Bangkok. A modern Western décor is enhanced by the rich beauty of Thai decorative motifs and colourful handcrafted artwork found in all parts of the hotel. The superbly decorated guestrooms and suites offer the best of modern amenities and conveniences in a soothing East meets West decor. Graceful and gentle Thai hospitality and service enhance the warm ambience of this dramatic riverside property.

All 673 guestrooms and suites of the Shangri-La Wing are wired with digital cabling, ample power points and wireless Internet. There is enhanced work desk lighting, flat screen televisions and a multi-purpose dining table/desk.
Streamlined bay windows allow optimum river views. There are larger bathrooms with deep-soaking tubs and separate showers.

The two hotel towers, which encircle the lush gardens, serve as a perfect backdrop to the pool areas. Two tropical swimming pools, one exclusively for guests staying in the luxurious Krungthep Wing, and large sunbathing spaces are popular with guests who enjoy relaxing next to the river. Palm trees, flowering bougainvillea, orchids and bird of paradise flowers lend to the exotic ambience. With space spanning almost a quarter of a mile on the Chao Phraya River, Shangri-La Hotel, Bangkok has the longest river frontage of any inner-city hotel.

The hotel’s location is perfect for business or pleasure. Only a few steps from the Krunghep Wing is the Saphan Taksin skytrain station. The skytrain offers rapid, convenient access to many important business and shopping areas of the city, as well as MRT subway connection. Situated on the river, the hotel provides ideal river access to the historic parts of Bangkok, such as the Grand Palace, the Temple of Dawn and the Royal Barge Museum.

The nearby highway extension makes airport connections to and from the international and domestic airports very rapid. The hotel has a fleet of Mercedes-Benz S-Class 300 Blue TEC HYBRID limousines for airport travel and inner city appointments. A rooftop helipad means that helicopter service to the airport can be arranged.
Rooms and Suites

There are 802 elegant guestrooms and suites in two distinctive wings, the Shangri-La Wing and the Krungthep Wing. All rooms feature river or city views and are decorated with classic Thai elements of rich silk. The Horizon Club offers business travellers exclusive privileges, including the Horizon Club Lounge and dedicated concierge services. And for the most discerning guests, the Krungthep Wing provides a sanctuary of luxury with unparalleled river views and a private swimming pool.

The hotel’s guestrooms are divided into three main categories:

- 667 Rooms Deluxe, Deluxe River View, Deluxe Balcony, Premier, Krungthep Deluxe Balcony
- 63 Rooms Horizon Club Room
- 72 Suites Executive Suite, Executive River View Suite, Premier Suite, Deluxe Suite, Specialty Suite, Presidential Suite
Horizon Club

Designed by Wilson & Associates, the Horizon Club floors on levels 22 to 25 and the Horizon Club Lounge on level 24 are inspired by traditional and legendary Thai culture. The guestrooms are inspired by traditional performances held in Thai theatres and were brought into the rooms through accessories and paintings of dancers. The design of the Horizon Lounge is derived from the exquisite royal barges that incorporate the craftsmanship and tradition Thai art.

Horizon Club guests are registered in the privacy of the Horizon Club Lounge and are then escorted directly to their rooms, many of which have panoramic views. The rooms are distinctively decorated with the guest bed turned at an angle to face the window, and an oversized bathroom with separate oval shower and bathtub.

Horizon guests are invited to use the Horizon Club Lounge, which is conveniently connected between levels 23 and 24 by a circular staircase and elevators. There are also two private meeting rooms for four to six persons. Club Concierge are on duty in the Horizon Club Lounge from 6 a.m. until midnight, during which time they serve as the guest’s private concierge, handling airline ticketing, room reservations at other Shangri-La hotels, limousine hiring, sending faxes, and restaurant reservations and providing general information on the city of Bangkok. The lounge has a large buffet serving area for complimentary American breakfast and complimentary cocktails with snacks are also offered. There is an all-day beverage service for tea, coffee and soft drinks.

Horizon Club extras include providing guests with complimentary pressing of one suit upon arrival, and late check-out at 4 p.m. for no additional cost (subject to availability).
Culinary Adventures

A trendy and modern alfresco café takes all-day dining to a higher level of creativity. With a choice of six interactive theatre-style cooking stations in an exotic setting in addition to other sumptuous menu choices, NEXT2 Café offers an exciting dining experience with a buffet extravaganza through a variety of cuisines and flavours, kitchens, people and wines to satisfy all types of diners.

*All-day dining from 6:30 a.m. to midnight*

The restaurant provides guests with an authentic dining experience with creative presentation in classical Thai style, striking teak pavilions set in a garden next to the Chao Phraya River. The cuisine served at Salathip is based on Thai cooking traditions that reflect the cuisine of Thailand by using creative ingredients and products from the royal project. Live traditional Thai dances are performed nightly.

*Open daily for dinner from 6 to 10:30 p.m.*

The menu created by the restaurant’s chef team, is authentic modern Italian dishes in the comfort of ‘at-home’ luxury accompanied by great live music in the comfortable lounge bar. An enlarged open kitchen area and the multi-purpose oven for roasting, grilling and baking pizza and pasta give elements of activity to the interactive dining atmosphere. The restaurant’s cellars offer a selection of more than 150 world-class wines from all over the world. Exuding an air of warmth and familiarity with stunning flawless faces awaits to greet guests to Volti.

*Open daily for dinner from 6 to 10:30 p.m.*
This elegant Shang Palace, with its stylish décor in rich Chinese heritage focusing on authentic Cantonese and regional cuisines, offers distinguished private rooms, each with its own elegant setting. All private rooms have individual music controls, self-contained lighting, and air conditioning and high-speed Internet access. The restaurant has allocated a spacious area where guests can view natural lighting through large glass windows. Talented Chinese chefs create their signature Chinese delicacies, including dim sum and barbecue dishes. A variety of rare tea leaves from China beyond the popular oolong and green tea and all premium Chinese tea is served in Shang Palace.

Lunch (Monday-Saturday) from 11:30 a.m. to 2:30 p.m.
Lunch (Sunday) from 11 a.m. to 3 p.m.
Dinner (daily) from 6 to 10:30 p.m.

Horizon Cruise A delicious international buffet dinner is served aboard our elegant riverboat while cruising along the Chao Phraya River for an unforgettable dining experience. Guests can enjoy the glimmering lights of Bangkok by night as they glide past palaces, temples, markets and old colonial buildings.

Dinner Cruise from 7:30 p.m. to 9:30 p.m.

Lobby Lounge Unmatched river views provide a dramatic backdrop for this popular hotel meeting place, the perfect spot to see and be seen. The highlight of the day is a traditional classic afternoon tea set and the Birdcage Afternoon Tea Set. Great drinks, snacks and superb atmosphere can be enjoyed at any time of the day at Lobby Lounge.

Open daily for drinks and light dining from 8 a.m. to 1 a.m.
An ideal oasis of serenity for Krungthep Wing guests. The lounge offers a grand river view and breathtaking gold and black two-storey lacquer mural paintings depicting life on the River of Kings. Favourite drinks and snacks are served in the gracious Thai manner.

*Open Daily from 6:30 a.m. to 9 p.m.*

**The Long Bar**

A striking hotel bar features a 14.2- metre bar counter with an energetic yet intimate environment and views of the Chao Phraya River. The venue is perfect for an evening out with friends or for just relaxing over cocktails after dinner with innovative cocktail creations, premium spirits and spices, malts and Martinis, healthy boosters and tailor-made concoctions to guests’ taste.

*Open daily from 8 a.m. to 1 a.m.*

**The Chocolate Boutique**

A stylish all-day lifestyle chocolate house to hang out and socialise by the river from sun up to lights out. The boutique offers more than 100 irresistible handcrafted artisan pralines, cookies, breads, other freshly baked goods and great drinks for guests to enjoy. Grab-and-go breakfasts and lunches are highlights of this chocolate house.

*Open daily from 8 a.m. to 11 p.m.*
Banquet and Conference Facilities

Banquet and catering services are available in 20 function rooms, offering flexible spaces that adapt perfectly for meetings, conferences, Incentives and team building activities of various sizes from 10 to 1,600 people. In addition to modern advanced communication audiovisual equipment and lighting systems, the hotel’s talented meeting and event specialists ensure smooth and successful meetings.

Designed by Wilson & Associates, one of the top interior design firms, the grand ballroom features a vibrant 1,360 square metres in a palette of yellow-cream and turquoise and is rich in Thai touches, paying respectful homage to the grace and beauty of Thai heritage. A key advantage to organisers of large conferences is the ballroom’s capacity to activate wireless high-speed Internet sufficient to support up to 700 simultaneous users, at no extra cost to delegates.

An important complement to the grand ballroom is the Garden renowned Shangri-La’s hospitality. The hotel has worked with Bilkey Llinas Design to combine state-of-the-art technology with a deluxe style natural setting, a luxurious yet contemporary design to offer all the needs and likes of today’s top executives and business travellers, who require a professional environment in order to ease their decision making. The flexible space in sophisticated surroundings provides a sense of peace to make the meeting guests feel more relaxed and at ease in their own residence.
Nestled amid riverside gardens on level one of the hotel’s Shangri-La Wing, The Garden Rooms - Event Suites covers more than 800 square metres. The facility is able to cater for groups of 10 to 120 guests in one of the six stylish areas that may be used independently or collectively – The Garden Gallery, The Boardroom Suite, The Valley Room I and II, The Study and The Chairman’s Room, as well as the Tea Lounge. With modern technology and the timelessness of Shangri-La’s hospitality, these are sought-after venues for meetings, celebrations and important life events.
CHI, The Spa at Shangri-La

The 1,000-square metre interiors designed by Julian Coombs and Associates, was inspired by traditional Asian healing philosophies to restore personal harmony and balance.

CHI, The Spa features 10 treatment suites, including the couples’ rooms where the setting are conductive to total relaxation and tastefully equipped with a jacuzzi bath, herbal steam and shower, relaxation lounge and changing, toilet and vanity areas. A studio massage room offers four comfortable massage chairs for an express 30-minute massage. With the “spa-within-a-spa” concept, CHI gives you the luxury of personal space and timelessness for an experience like no other.

The signature treatments are based on holistic practices and methods shared by many Asian cultures. Intuitive and skilled therapists with a caring touch rejuvenate and soothe the senses. CHI offers a choice of specialised body, hydro, massage and facial therapies to assist the body’s natural renewal and relaxation.

Signature treatments include Siamese Massage, Local Coconut Sugar Body Polish, Paradise of Siam, A Journey Together, Signature Bangkok Facial and Advanced Youth-Revealing Facial.

CHI’s boutique offers branded retail lifestyle products, including Pañpuri Thai organic spa products, PHYTOMER skin care products from France and ZENTS natural spa products from the United States.

CHI opens daily from 10 a.m. to 10 p.m.
Getting Around – River and City Travel

On the river
Life on the Maenam Chao Phraya has been the focal point of Thai life for hundreds of years. Even today, many of the most fascinating aspects of Bangkok can best be appreciated on the Chao Phraya. Here are three ways to enjoy the river from our hotel:

Shangri-La Hotel, Bangkok’s Horizon Cruise
Enjoy nightly dinner cruises on the exclusive Horizon, a luxury, two-deck boat with attractively appointed dining facilities.

Long-tail Boat Tour
Visit interesting sites along the river with your own private long-tail boat. We suggest a two-hour tour. Heading north, you will see on your right the golden roofline of the Grand Palace and the Temple of the Emerald Buddha glimmering in the sun. Your first stop should be Wat Arun, a famous city landmark. Next you can travel farther up river and turn left into a canal known as Khlong Bangkok Noi. Here, the Royal Barge Museum contains the beautiful gilt and lacquered barges of the royal household, used on rare occasions for state ceremonies. *Reservations can be made through the hotel’s Concierge Counter.*

Chao Phraya Express Taxi Service
This inexpensive public river bus stops at 21 piers along the river. If you start at the public pier next to the Shangri-La Hotel, Bangkok, Tha Sathorn (pier no.2), you can ride all the way up the river to the final pier 21, Tha Sang Hee, which is located on the Thonburi side. Alternatively, you can choose to stop anywhere along the way, before you board another river taxi to return to the hotel.
City Travel

Limousine Service
Bangkok’s new expressway system makes getting around the city much quicker than ever before, and trips between Shangri-La Hotel and the airport are especially rapid, even at peak times. Our limousines are available for one way and hourly services in and out of the Bangkok metropolitan area, with complimentary Wi-Fi service for guests.

Sky Train and Subway
Stay at Shangri-La, the only riverside hotel with Saphan Taksin station sky train access a few steps away from the Krungthep Wing entrance and experience Bangkok with the convenience that the sky train offers. Another alternative is the subway train, which runs from the Hua Lamphong railway station on Rama 4 and ends in Bang Sue District. The train intersects with the BTS sky train at Silom, Sukhumvit and Chatuchak stations. The BTS Sky Train and the Subway operate from 6 a.m. until midnight.

Avoid the traffic and travel in only minutes to the following destinations:

- Chatuchak Weekend Market
  *Mo Chit Sky Train Station* - 20 minutes from Shangri-La

- Queen Sirikit Park and the Emporium Shopping Centre
  *Phrom Phong Sky Train Station* - 20 minutes from Shangri-La

- Jim Thompson Museum
  *National Stadium Sky Train Station* - 15 minutes from Shangri-La

- The Siam Society, a fascinating historical society with a museum
  *Asoke Sky Train Station* - 15 minutes from Shangri-La

- The Gaysorn Plaza Handicraft Museum
  *Chidlom Sky Train Station* - 15 minutes from Shangri-La

- Patpong Night Market, a street market with hundreds of stalls
  *Sala Daeng Sky Train Station* - 10 minutes from Shangri-La
Who’s Who at Shangri-La Hotel, Bangkok

Caroline Cheah
General Manager
Ms. Cheah, a Singaporean national, has been working with the Shangri-La Hotels and Resorts for over 20 years, including Group Director of Rooms at Shangri-La International Management Limited; Director of Rooms and Executive Assistant Manager at Island Shangri-La, Hong Kong; Executive Assistant Manager and Resident Manager at Shangri-La Hotel, Beijing; and Hotel Manager at Pudong Shangri-La, East Shanghai. Before joining Shangri-La Hotels and Resorts, Ms. Cheah had more than eight years of hospitality experience gained at a leading hotel chain in Singapore.

Kyle Pretorius
Resident Manager
A native of the South Africa, Mr. Pretorius possesses 18 years of extensive experience in hospitality industry, which has taken him to eight countries on three continents. He joined Shangri-La Hotel, Bangkok from the five-star Shangri-La Hotel, Colombo.

Joanne Chung
Director of Sales & Marketing
Ms. Chung has an extensive expertise in sales and marketing. She brings with her more than 20 years of sales and marketing experience in the hospitality industry. Prior to working with Incentive and Convention Planners, Ms. Chung developed her expertise in various countries and other provinces in Thailand whilst holding various director roles, such as Director of Business Development, Cluster Director of Sales & Marketing with leading hotel groups, including Marriott, Accor, Swissôtel and also with Shangri-La.
Marc Cibrowius  
Executive Chef  
Chef Marc brings his creativity and talent, combined with extensive experience gained at various leading hotels and restaurants from Europe, the Middle East and Asia. He firstly joined the Shangri-La family in 2006 in Dubai and moved around in the group’s properties, including Hangzhou, Qingdao, Muscat and Jakarta.
Shangri-La’s Sustainability

Solar Water Heating System
Shangri-La Hotel, Bangkok has been actively involved with several corporate social responsibility projects, especially in the area of environmental conservation. Recognising the serious threat that greenhouse gas emissions pose to the environment and the harm they may cause to future generations, the hotel invested Bt13 million in the solar water heating system to reduce the carbon footprint produced by the hotel.

A heating system is one of the highest and most expensive energy consuming processes, especially in developing countries.

Reducing dependence on traditional energy sources and maximising the use of natural energy such as the sun proves to be the more sustainable choice. The solar water heating system is a process of harnessing the power from the sun as a renewable energy source to warm water for both domestic and industrial usage. It encourages high productivity, especially in tropical climates.

The installation of solar panels across a 938-square-metre space on the rooftop to power a solar water heating system at Shangri-La Hotel, Bangkok was completed in March 2011 and it is the largest solar energy system ever installed in any hotel in Thailand. The system enables the hotel to heat 25 million litres of water a year, which is sufficient for the 802 guestrooms of the Shangri-La Wing and the Krungthep Wing. The system also helps to reduce hot water energy consumption, thereby reducing expenditure on liquefied petroleum gas by up to 30 per cent, which equals savings of Bt2.7 million each year. In addition, the hotel has put a stop to 435 metric tonnes of CO2 emissions annually. This environment concern initiative may look like a tiny step, but hopefully this tiny step will make a difference in the world.
Awards and Recognition

The following list is some of the highlights of Shangri-La Hotel, Bangkok awards voted by readers of well-established magazines:

- Ranked 6th in “Conde Nast Traveler’s Readers’ Choice Awards” in “Top Hotels in Bangkok” by Conde’ Nast Traveler, US. (09 October 2018)

- Ranked no. 4 in “The Top 5 Bangkok Hotels” by Travel + Leisure Awards 2018 voted by readers. (11 July 2018)

- Voted in the top 10 best hotels in Thailand in 2018’s Readers’ Choice by DestinAsia (Singapore)

- Voted in the best business hotel in Bangkok in Reader’s Poll Travel Awards 2018 by Business Traveller Asia-Pacific (Hong Kong)

- Voted in the top hotels in Southern Asia in 2016 Readers’ Choice by Condé Nast Traveler (US)

- Awarded the 2016 BRIDES best honeymoons award for top city hotel under $350 by BRIDES Magazine (US)

- Voted in the top 10 hotels in Bangkok in 2015 Readers’ Choice by Condé Nast Traveler (US)

- Voted in the top 5 in Thailand in world’s best awards 2015 in best hotels by region by Travel + Leisure (US)


- Voted first in top 3 business hotel in Bangkok in 2014 World’s Best Business Hotels Survey and top 10 in Asia’s top family resort in 2014

- Awarded EIA (Environmental Impact Assessment) monitoring award
2014 by Environmental Impact Evaluation Bureau, Ministry of Natural Resources and Environment, Thailand

- Awarded green hotel award 2014 by Development of Environment and Energy Foundation, Thailand

- CHI, The Spa voted the favourite hotel spa – overseas in Readers’ Travel Awards 2012 by Condé Nast Traveller magazine, India

- Voted in the Hot 25 – Conference Hotels in Asia in the Best in Travel Poll 2012 by SmartTravelAsia.Com, Hong Kong

- Voted Bangkok Best Business Hotel in The Asset Business Travel Report 2011 by The Asset magazine, Hong Kong

- Voted the third best hotel in Asia-Pacific, Readers’ Choice Award by Business Traveller magazine, Germany in 2011

- CHI, The Spa was named in the top 10 of the world’s best hotel spas in Asia by Travel + Leisure magazine in 2009

- CHI, The Spa voted one of the “World’s Sexiest Spas” by SPA magazine, US in 2005

- Received the “5-Star Diamond Award” by The American Academy of Hospitality Sciences in 2003

- Voted fourth in the “World’s Favourite Hotels – Top Hotels City by City” by Furomoney magazine in 2001

- Voted second in the Southeast Asia and South Pacific region under “Rooms at the Top” in Gourmet magazine, US in 1998

- Salathip was named the most favourite Thai restaurant in Bangkok from a restaurant survey by Times magazine, US in 1996

For Shangri-La Hotels:
Hong Kong-based Shangri-La Hotels and Resorts currently operates over 100 hotels with a room inventory of over 41,000. Shangri-La hotels are five-star deluxe properties featuring extensive luxury facilities and services. Shangri-La hotels are located in Australia, Canada, mainland China, Fiji, France, Hong
Kong, India, Indonesia, Japan, Malaysia, Maldives, Mauritius, Mongolia, Myanmar, Philippines, Qatar, Singapore, Sri Lanka, Sultanate of Oman, Taiwan, Thailand, Turkey, the United Arab Emirates and the United Kingdom. The group has a substantial development pipeline with upcoming projects in Australia, Bahrain, mainland China, Cambodia, Indonesia, Malaysia and Saudi Arabia. For more information, visit www.shangri-la.com.

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For digitised pictures of the group’s hotels, please go to http://www.shangri-la.com/corporate/press-room/photo-library/.