

SAFETY FEATURES OF THE HOTEL

GUEST SAFETY & SECURITY

Shangri-La Hotels and Resorts would like to assure every guest of our commitment to their personal safety and security.

WATER

Situated in an island where potable water is a scarce resource, the resort employs its very own desalination plant. With this technology, the resort is able to treat salt water and convert it to clean, potable water safe for human consumption. Currently, the desalination plant supplies up to 30% of the resort's water consumption at an effective low cost.

FOOD

In the case of environmental considerations and to keep ahead of hygiene and sanitation requirements, Shangri-La's Boracay Resort and Spa has a full-time food safety and hygiene specialist, to ensure that the food safety/hygiene standards are continuously monitored and kept up to date.

FUEL AND POWER

The resort has three diesel generators with an electric-generating capacity of 4,500 kW. At any given situation, the resort is self-sufficient on electricity for up to six days on generator power.

FIRE AND LIFE SAFETY

The hotel is equipped with an Automatic Sprinkler Protection System, together with Fire Hydrants, Hose Reels with 350,000 litres water reserved tank capacity, Fire Extinguishers and a dedicated Fire Truck with a water tank capacity of 1,500 litres. An Automatic Fire Detection Alarm System is installed in all Mechanical and Electrical (M&E) areas, all Guest floors and Public areas. The hotel Fire Detection Alarm System is interfaced with fire doors, fire roller shutters, elevators and kitchen gas shut off valve that will activate in case of fire emergency.

The hotel's Fire Fighting Team includes all Engineering staff, Duty Managers, Security Officers, Housekeeping Supervisors and Outlet Managers, who have been trained by the Local Fire Services Department.

SECURITY

The hotel is in close proximity to the Boracay Tourist Police Office Detachment (within a kilometre distance). The hotel has its own trained and experienced Security Team and ensures professional personnel, who have long standing experience in crime prevention, as well as good relationship with the local government, police authorities and other law enforcement agencies.

The hotel's premises are monitored by CCTV system and patrolled by its Security Officers 24 hours a day, seven days a week. Security Officers are trained in VIP protection and safety measures, as well as customer hospitality.



SHANGRI-LA

HOTELS *and* RESORTS

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