



FACTS AND INFORMATION

SHANGRI-LA'S RASA SAYANG RESORT & SPA
PENANG

LOCATION

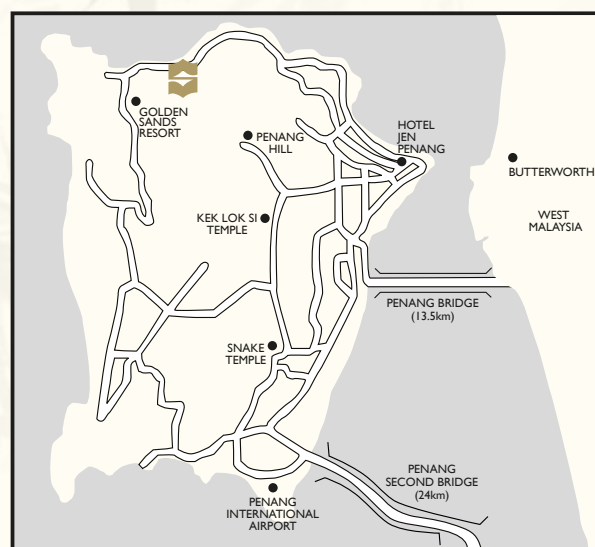
Located on the renowned Batu Feringgi Beach, the Shangri-La's Rasa Sayang Resort and Spa covers 30 acres of lush gardens nestled between the sea and Penang's emerald green hills. The hotel is approximately 45 minutes' drive from Penang International Airport and 20 minutes' drive to George Town, a UNESCO world heritage site.

ACCOMMODATION

The resort comprises 304 spacious guestrooms and suites, each with breathtaking views of the sea, grounds or gardens.

GUESTROOMS

Categories	Rooms	Average Area (m ²)
Garden Wing		
Deluxe Garden View Room	66	42
Deluxe Seaview Room	90	42
Superior Family Room	11	50
Deluxe Family Room	8	60
Executive Family Room	5	76
Studio Suite	4	66
Terrace Suite	2	114
Junior Terrace Suite	2	100
Tranquil Suite	1	105
Rasa Wing		
Rasa Superior Room (without balcony)	30	40
Rasa Deluxe Room (with private garden)	25	44
Rasa Junior Suite	52	62
Rasa Deluxe Suite	5	84
Rasa Premier Suite	1	119
Penang Suite	1	242



GUESTROOM FEATURES

- 24-hour room service
- Complimentary Wi-Fi Internet access
- Flat screen television
- Mini-bar and coffee / tea-making facilities
- Executive writing desk
- In-house movie channels / satellite
- IDD telephone and voice mail

RASA WING PRIVILEGES

- Private veranda and garden (Rasa Deluxe rooms)
- Balcony with private soaking tub (selected rooms and suites)
- Complimentary high tea from 3pm to 4pm at the Rasa Wing Lounge
- Buffet light snacks and pre-dinner drinks at the Rasa Wing Lounge from 5:30pm to 7:00pm
- Semi buffet breakfast at the Feringgi Grill or buffet breakfast at the Spice Market Café
- Coffee, juice and soft drinks are available throughout the day, from 7:00 a.m. to 11:00 p.m. (charges apply for invited guests)
- Soft drinks, coffee and tea are served at the Rasa Wing pool during opening hours.
- Shoeshine services are available 24 hours a day
- Wi-Fi and broadband internet is available in all guestrooms
- In-room, express check-in and check-out
- Exclusive swimming pool (for Rasa Wing adult guest only - 16 years and above)

BUSINESS SERVICES

Business services, such as faxing, courier services, photocopying, binding, printing and scanning are provided at a minimal charge at the reception in both Rasa and Garden Wings.

CHI, THE SPA AT SHANGRI-LA

In a tranquil, ocean-fronted corner of the resort, CHI consists of 11 private spa villas built under soaring, centuries-old rain trees. Inspired by traditional Asian healing philosophies, CHI gives you the luxury of personal space to indulge your senses, soothe your body and revitalise your spirit. Housed within the spa sanctum is a CHI Spa boutique with souvenir and gift items for sale. A spacious yoga pavilion is also available with resident yoga master.

RECREATION FACILITIES

- Main swimming pool
- Par-3 Pitch and Putt Golf Course
- Floodlit tennis courts
- Adventure Zone (957 sq. metres indoor playground located between Rasa Sayang and Golden Sands Resort)
- Health club facilities (gym / steam / sauna / changing room with lockers / separate Jacuzzi for males and females)

OTHER SERVICES AND FACILITIES

- Florist
- Foreign currency exchange
- Babysitting and child-care (Book 24 hours in advance)/ baby amenities
- Gift shop
- Beauty salon, hair styling, manicure and pedicure services
- Car rental and limousine service
- Same-day laundry and valet service
- Meeting and Convention (MICE) facilities
- Parking facilities
- Postal/courier and photo processing services
- Mini library at the Garden Concierge
- Travel and tour desk
- Clinic (9am to 5pm)
- Spice Boutique
- Complimentary Wi-Fi services in guestrooms and public areas
- Internet kiosks at the Garden and Rasa Wing lobbies
- Laptop computers available for rental

RESTAURANTS AND BARS

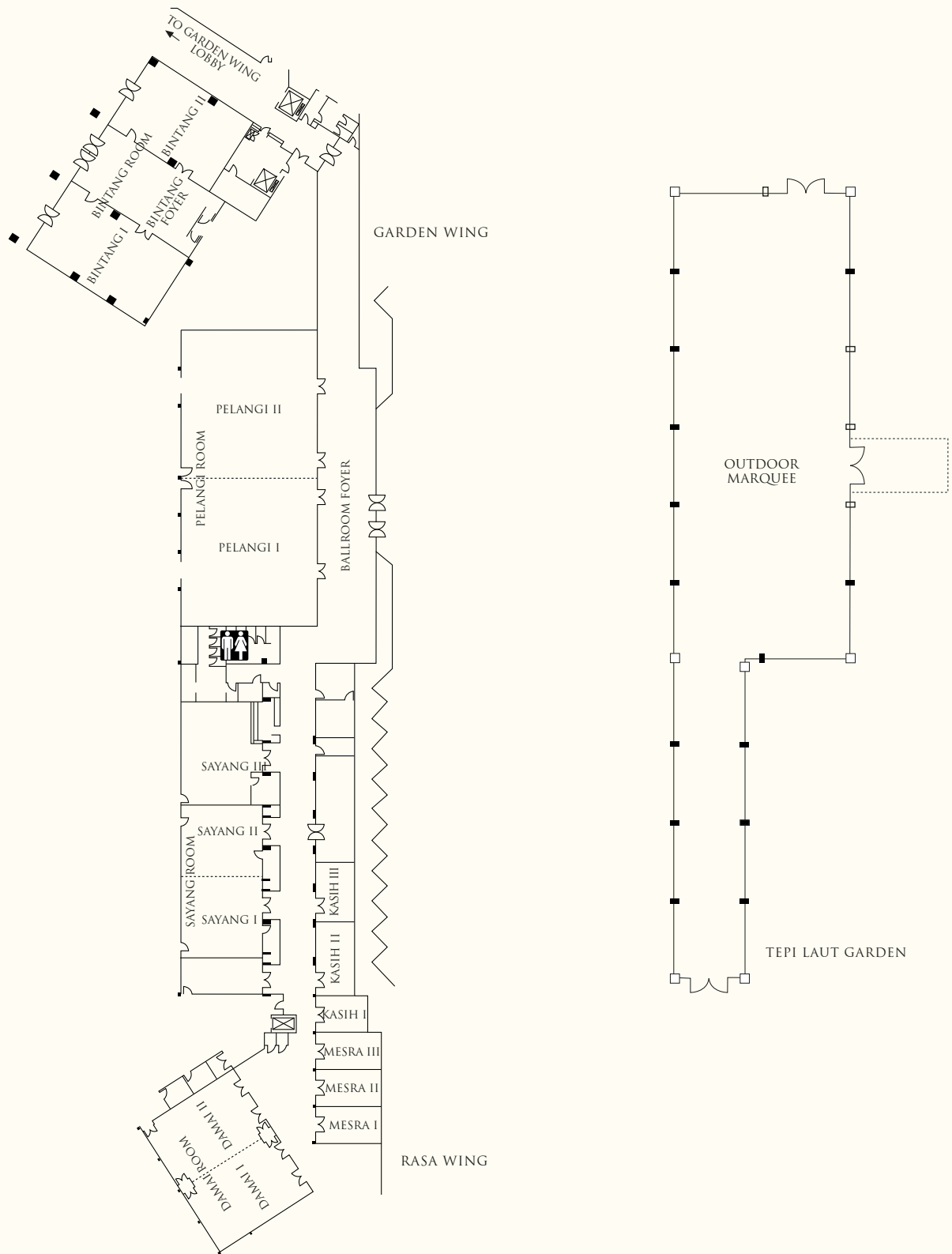
Restaurants / Bars	Capacity	Location	Cuisine
Rasa Wing			
Feringgi Grill	90	Mezzanine floor	Continental
Feringgi Grill Francis Light Room	20	Mezzanine floor	Continental
Feringgi Grill William Light Room	8	Mezzanine floor	Continental
Feringgi Bar	46	Mezzanine floor	Beverages and snacks
Garden Wing			
Spice Market Café (indoor)	120	Ground level	Asian and international
Spice Market Café (terrace)	114	Ground level	Asian and international
Spice Market Café (outdoor)	66	Ground level	Asian and international
FIP	94	Lobby	Beverages and snacks
Pinang Restaurant & Bar	100	Poolside	Beverages and snacks
Rasa Deli	Take Away Only	Ground level	Sandwiches and Pastries

BANQUET AND CONFERENCE ROOMS

Venue	Capacity					Dimensions (m)	Area (m ²)	Ceiling Height (m)
	Reception	Theatre	Banquet	Classroom	Boardroom			
Pelangi Ballroom	700	700	300	260	•	29.2 x 16.0	467	4.5
Pelangi I	350	300	150	110	•	14.6 x 16.0	234	4.5
Pelangi II	350	300	150	110	•	14.6 x 16.0	234	4.5
Damai Room	250	160	120	90	•	12.4 X 15.0	186	2.4
Damai I	120	90	70	45	•	12.4 x 7.5	93	2.4
Damai II	120	90	70	45	•	12.4 x 7.5	93	2.4
Mesra I	•	•	•	•	12	8.3 x 4.0	33	2.4
Mesra II	•	•	•	•	12	8.3 x 4.3	36	2.4
Mesra III	•	•	•	•	12	8.3 x 3.9	32	2.4
Kasih I	10	10	•	•	10	6.2 x 4.2	26	2.4
Kasih II	10	10	•	•	10	4.0 x 6.8	27	2.4
Kasih III	10	10	•	•	10	4.0 x 6.8	27	2.4
Sayang Room	200	130	100	60	•	17 x 9.0	153	2.5
Sayang I	100	80	60	35	•	8.5 x 9.0	77	2.5
Sayang II	80	70	50	25	•	8.5 x 9.0	77	2.5
Sayang III	120	90	70	45	•	11.0 x 9.0	99	2.5
Bintang I	200	150	100	60	•	16.1 x 8.3	134	2.5
Bintang II	120	90	70	45	•	13.9 x 7.4	102	2.5
Marquee Tent	400	400	260	150	100	29.0 x 10.0	290	3.6

* All banquet capacity is shown without stage and dance floor

GROUND LEVEL





SHANGRI-LA

HOTELS *and* RESORTS

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